



# USAG-HI BULLETIN

## DEPARTMENT OF THE ARMY

US ARMY INSTALLATION MANAGEMENT COMMAND, PACIFIC REGION  
US ARMY GARRISON - HAWAII, SCHOFIELD BARRACKS, HAWAII 96857-5000  
DIRECTORATE OF HUMAN RESOURCES, ADMINISTRATIVE SERVICES DIVISION

**BULLETIN ISSUE 13- 2**

**24 JAN 2013**

**EXPIRES 24 JUL 13**

### SECTION I. OFFICIAL

OFFICIAL ITEMS CONTAINED HEREIN ARE IN ACCORDANCE WITH AR 25-30

#### A. EMERGENCY/HOTLINE/DUTY OFFICER NUMBERS

##### EMERGENCY NUMBERS

AMBULANCE	911
FIRE (OAHU)	911
MILITARY POLICE	911
HEALTH CLINIC/ACUTE CARE (SB)	433-8850
HEALTH CLINIC (TAMC/FS)	433-6629
AMERICAN RED CROSS (SB)	655-4927
(FS)	433-6631
NON-DUTY HOURS	1-877-272-7337
ARMY AVIATION ACCIDENT	656-1282
CRIME STOPPERS (SB)	655-7114
CRIME STOPPERS (FS)	438-7116
CID	655-0401
CID DUTY AGENT (CALL MPs)	655-7114
DPW EMERGENCY/TROUBLE DESK (24hr)	656-1275
USARPAC EAC	424-3000
EMER. LEAVE SEC. (SB/FS)	655-1804/4633
25 <sup>TH</sup> ID IG	655-0847
NON-DUTY HOURS	655-4034/8639
POISON CONTROL	1-800-222-1222
TRIPLER ARMY MEDICAL CENTER ER	433-6629
VICTIM ADVOCACY PROGRAM	624-SAFE (7233)
ISLAND PALM COMM. NORTH	
(SB, HMR, WAAF)	275-3700
ISLAND PALM COMM. SOUTH	
(AMR, TAMC, FS)	275-3800

##### HOTLINE NUMBERS

MUNITIONS AMNESTY HOTLINE -656-3000 (SB):	469-2481 (PTA)
ARMY COMMUNITY SERVICE (SB) 655-4227 (FS)	438-4227
ARMY EMERGENCY RELIEF HOTLINE	655-4227
ARMY COUNTERINTELLIGENCE OFFICE, HI	954-5567
SPY HOTLINE (CONUS)	1-800-CALL-SPY
CHAPLAIN (SB)	655-9196
ALIAMANU MILITARY RES.	833-2904
NON-DUTY HRS (ON CALL CHAP.)	217-5959
NORTH COMM. FAMILY LIFE CHAP.	656-9355/6646
SOUTH COMM. FAMILY LIFE CHAP.	839-2413
USAG-HI /EEO AND POSH INFO. LINE	655-9382
USARPAC IG HOTLINE	438-1820
EOD INCIDENT RESPONSE LINE	655-7112
MILITARY POLICE (WAAF)	655-7114
USARPAC VOTING ASSIST. ACTION LINE	438-8678
DPW HAZARDOUS SPILL HOTLINE	656-1111
EMPLOYMENT RESOURCE CTR. RECORDER	438-9301/9302
NON-APPROPRIATED FUND JOB HOTLINE	438-3977
25 <sup>TH</sup> ID EO	655-0053
DoD CHILD ABUSE/SAFETY HOTLINE	1-800-336-4592
ARMY RECRUITING INFORMATION	541-1631
INSTALLATION OPS CENTER (WAAF)	656-3272
SOLDIER/FAMILY ASSIST. CENTER (24HRS)	655-6600
INTERNAL REVIEW HOTLINE	655-8121
MILITARY ONESOURCE COUNSELING SERV.	1-800-342-9647

##### DUTY OFFICERS

516 <sup>TH</sup> SIGNAL BDE (FS)	438-7999 (FS)	30 <sup>TH</sup> SIGNAL BN, RNOSC	655-2127
500 <sup>TH</sup> MI BDE	655-6082 (SB)	30 <sup>TH</sup> SIGNAL BN, CUSTOMER SUPPORT CENTER	655-2200
45 <sup>TH</sup> SUSTAINMENT BDE	655-8352 (SB)	USAG-HI INSTALLATION OPS. CENTER (WAAF)	656-3272 (WAAF)
94 <sup>TH</sup> AAMDC	224-8594 (FS)	205 <sup>TH</sup> MI BN	438-9911 (FS)
8 <sup>TH</sup> MP BDE	655-0193 (SB)	311 <sup>TH</sup> SIGNAL CMD (T) EOC	497-9971 (FS)

MILITARY DIRECTORY (808) 449-1110

POST OPERATOR (808) 449-7110

DIRECTORATE OF PUBLIC WORKS CUSTOMER HANDBOOK ONLINE: <https://dpwhawaii.army.mil/general/customerhandbook.aspx>

## **B. USAG-HI BULLETIN SUBMISSIONS, DUE DATES AND FORMAT**

*Bulletin Editor:*

*Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer,  
Directorate of Human Resources, Administrative Services Division, 656-0334.  
([don.g.boyer.civ@mail.mil](mailto:don.g.boyer.civ@mail.mil))*

*[The following information applies to submissions of notices to this Bulletin.]*

1. Draft notices for the USAG-HI Bulletin are submitted to the USAG-HI Bulletin Editor by email. All articles should be submitted no later than COB Friday the week prior to the next electronic publication of the Bulletin every other Thursday or early enough to ensure the article will be published prior to any start dates listed in the notice. The Bulletin is published entirely electronically every other week and is distributed from the Directorate of Human Resources (DHR), Administrative Services Division (ASD) to specific contacts within USAG-HI and other major commands, tenant and service organizations and other federal offices for further distribution and posting within their organizations. To be added to, or update, the Bulletin mailing list, please contact the Bulletin Editor. Current and previous issues of the Bulletin are maintained on the DHR IMCOM Theater Portal, at:

<https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/Bulletin/Pages/default.aspx>.

Additionally, the current Bulletin and past issues are posted on the 30<sup>th</sup> Signal BN/Network Enterprise Center (NEC) internet site at:  
<http://www.garrison.hawaii.army.mil/sites/bulletins/bulletins.aspx>.

2. Submissions to the Bulletin must include specific point of contact information (name and phone number; emails are only used if specifically requested) and should indicate, when needed, the start and end dates for notices to appear in the Bulletin. Military times and dates are used in all notices. All acronyms used in notices are defined the first time they are used. New, updated, or revised item headers are highlighted each week, as is updated text if necessary. Submissions should be reviewed and approved by the appropriate line manager prior to submission to the Bulletin to ensure conformance with current applicable management policies and directives before release for publication. Organizations will not include sensitive OPSEC data in any Bulletin notices. Organizations submitting articles for the Bulletin are responsible for having their information checked and approved by OPSEC personnel when necessary or when there is doubt as to the sensitivity of the information prior to submission to the Bulletin.

## **C. INSTALLATION HEALTH, SAFETY AND SECURITY**

1. **TRAFFIC SAFETY ON-LINE CLASS SIGN-UP.** All Hawaii-based Soldiers and Civilian workers have a new tool to request traffic safety classes. Soldiers and Civilian workers can request classes using their Army Knowledge Online account at <https://apps.imcom.army.mil/AIRS/>. (Select "View Available Courses"; select "Pacific" Region and Garrison "Hawaii"; then select the desired course.)

Six Classes will be offered initially:

- a. Motorcycle Basic Rider Course.
- b. Motorcycle Experienced Rider Course.
- c. Army Traffic Safety Intermediate training for Soldiers under 26 years old.
- d. Army Traffic Safety Advanced training for Soldiers over 26 years old.
- e. Army Traffic Safety Supervisor training for military and civilian supervisors of Soldiers.
- f. Remedial Drivers Improvement training for Soldiers and civilian workers with traffic infractions.

For further information, please contact Mr. Dan Vancil, Cape Fox Professional Services, at 655-6455 and leave a voice message.

2. **REVIEW REQUESTED FOR STORM WATER MANAGEMENT PLAN.** The USAG-HI Directorate of Public Works is requesting comments on the 2012 draft Storm Water Management Plan and your participation in the U.S. Army Garrison-Hawaii's Program to improve water quality! The public comment period is from 7 January through 27 January 2013. Access the Plan and comment page at: <http://www.garrison.hawaii.army.mil/sustainability/CleanWater.aspx>. For further information please contact Ms. Chantal Leonard, CSU-CEMML Contractor, DPW Environmental Division, at 656-3103 or 554-3634 (cell).

## **D. CLAIMS OF INDEBTEDNESS**

*[For complete information on the legal requirements for posting Claims of Indebtedness, please contact the Directorate of Human Resources, Casualty and Mortuary Affairs Office at 655-5124/5144.]*

1. **CLAIM OF INDEBTEDNESS.** The Commander, B Company, 715th Military Intelligence Battalion regrets to announce the death of SPC Trevor P. McGurran. CPT Bradley M. Wellsandt is appointed as the Summary Court Martial Officer (SCMO) and will settle all claims for or against the estate of SPC McGurran. Anyone owing money or having a just claim for or against SPC McGurran should contact CPT Wellsandt at (808) 655-1394.

**2. CLAIM OF INDEBTEDNESS.** The Commander, HHT, 3-4 CAV, 3 BCT regrets to announce the death of PV2 Gregory M. Gordon. 1LT Stephen D. Paavola is appointed as the Summary Court Martial Officer (SCMO) and will settle all claims for or against the estate of PV2 Gordon. Anyone owing money or having a just claim for or against the estate of PV2 Gordon should contact 1LT Paavola at (808) 655-0988/5116.

**3. CLAIM OF INDEBTEDNESS.** The Commander, HHC, 1-21 IN BN regrets to announce the death of SGT Michael Thomas Harlan. 2LT Joseph Mark Mc Donnell is appointed as the Summary Court Martial Officer (SCMO) and will settle all claims for or against the estate of SGT Harlan. Anyone owing money or having a just claim for or against the estate of SGT Harlan should contact 2LT McDonnell at (808) 655-3096 or (cell) (574) 532-0720.

**4. CLAIM OF INDEBTEDNESS.** The Commander, 3rd Battalion, 25th Aviation Regiment regrets to announce the death of SPC Daniel L. Carlson. CW2 Carlos A. King has been appointed as the Summary Court Martial Officer (SCMO) and will handle all claims for or against the estate of SPC Carlson. Anyone owing money or having a just claim for or against the estate of SPC Carlson should contact CW2 King at 334-389-3025.

**5. CLAIM OF INDEBTEDNESS** The Commander, C Company, 1-27 IN RGT regrets to announce the death of PFC Tyler J. Lawson. 1LT Joseph D. Orton is appointed as the Summary Court Martial Officer (SCMO) and will settle all claims for or against the estate of PFC Lawson. Anyone owing money or having a just claim for or against PFC Lawson should contact 1LT Orton at (801) 791- 0114.

### **E. MANDATORY EVENTS AND TRAINING**

**1. ARMY SUBSTANCE ABUSE PROGRAM OFFICE SCHEDULED EVENTS.** The Army Substance Abuse Program Office schedule of upcoming events and contact numbers is included on the updated ASAP Flyer attached to the end of this Bulletin.

**2. MANDATORY FIRST TERM FINANCIAL MANAGEMENT TRAINING SCHEDULE – SCHOFIELD BARRACKS.** Mandatory First Term Financial Training is provided on every Monday except federal holidays at the Schofield Barracks Army Community Service (ACS), Bldg. 2091. Learn basic financial skills, develop self reliance and personal responsibility, encourage financial planning, improve money management skills, and enhance your personal financial literacy. This is a mandatory 8 hour program of military instruction. Certificates will be awarded to each participant who completes the 8 hours of instruction. For class dates or to register, please contact ACS, Schofield Barracks, at 655-4227. For further information, please contact Ms. Robin Sherrod, Financial Readiness Program Manager, at 655-1708 or email at: [robin.m.sherrod.civ@mail.com](mailto:robin.m.sherrod.civ@mail.com).

### **F. COMMUNITY IMPACT UPDATES**

*[See <https://dpwhawaii.army.mil/communityimpact> for more details on current or upcoming road/gate closures, construction projects, and safety issues including maps of affected areas and to see other community information relating to base operations and safety as promulgated by the Directorate of Public Works (DPW).]*

The following Community Impact Updates are new or have been updated:

**1. CHANGING AIR CONDITIONER TIMERS.** In support of implementing consistent energy efficiency standards, AC units that service buildings on USAG-HI installations are timed to operate only during the times that those buildings are occupied. In the event a building, or a part of it, is scheduled to be operational during times for which the AC timer is not set to function, e.g., after duty hours or weekends, and AC is needed to enhance working conditions, the people responsible for the work schedule change need to submit a DA Form 4283, Facilities Engineering Work Request (FEWR) to Ms. Camille Howe, Chief, Work Management Branch, DPW. FEWRs must specify both the start and end date(s) and time(s) the additional AC operation is needed, to include the funding instruments, in order for DPW to perform the AC timer resets. Average cost for this service is \$360.00. FEWRs should be forwarded to Ms. Camille Howe as email attachments to: [camille.g.howe.civ@mail.mil](mailto:camille.g.howe.civ@mail.mil). Any and all questions should be addressed to Ms. Howe at 656-5281.

### **G. OFFICE/FACILITIES/SERVICES CLOSURES OR MOVES**

**1. TEMPORARY CLOSURE, TROPIC LIGHTNING MUSEUM, SCHOFIELD BARRACKS.** The Tropic Lightning Museum, located on Schofield Barracks, will be temporarily closed to the public for electrical & facility renovations inside the museum starting 21 January 2013 and will reopen to the public 26 February 2013. For further information, please contact the museum staff at 655-0438.

**2. DIRECTORATE OF LOGISTICS (DOL) MUNITIONS BRANCH AMMUNITION SUPPLY POINT (ASP) SCHEDULED CLOSURES.** The FY 2013 scheduled closures for quarterly 100% inventories of the DOL ASPs will be:

- a. 2nd Qtr from 28 Feb 13 – 8 Mar 2013. The last day of operations is 27 Feb 2013.

- b. 3rd Qtr from 30 May 13 - 7 Jun 2013. The last day of operations is 29 May 2013.
- c. 4th Qtr from 29 Aug 13 – 6 Sep 2013. The last day of operations is 28 Aug 2013.

Units requiring munitions support for training during this time will need to draw their required ammunition prior to the inventory schedule listed above. The Training Ammunition Vehicle Holding Area (TAVHA) will be available for munitions storage during this time. Emergency issues will be handled on a case by case basis, and must be approved by the DOL Munitions Accountable Officer, Mr. Armell Armstead at 656-1649, or the DOL Supply Branch Div. Chief, Mr. John Lein at 656-0817.

3. TEMPORARY CLOSURE AND SCHEDULE ADJUSTMENTS, RICHARDSON POOL, SCHOFIELD BARRACKS AND HMR POOL. Richardson Pool, Schofield Barracks, will be closed for renovations from 15 November 2012 through the first week in May 2013. During the closure the bathrooms and locker rooms will remain open, 0600 – 0900, Mon-Fri for Soldiers to shower after PT. The Richardson Pool front desk will also be staffed from 0600 – 1500, Mon-Fri for facility maintenance and coordinating reservations for the Swimming Pool at Helemano Military Reservation (HMR). The HMR Swimming Pool, normally closed during this time will be open as follows:

Mon - Fri 0600 – 1400: PT, Unit Training, lap swim  
1400 – 1700: Open Swim, Lap Swim, Swim Team  
Sat 1000 – 1700: Open Swim  
Sun CLOSED

Pool Reservation Policy for unit PT: Units must submit reservations for PT at HMR Pool no less than 2 weeks prior to requested date(s) to Richardson Pool front desk in person between 0600 – 1500 Monday through Friday. Policy is first come first served. All SWET chair training must be approved by the Pool Supervisor. HMR Pool is only 25 meters and the shallow end is 5 feet. This will ensure no over booking. NOTE: PT Hours have been extended. For further information, please contact Ms. Momi Smith, Aquatics Director at 655-9653 or Ms. Babette Hendry, Richardson Pool Manager at 655-1128.

#### **H. OFFICE PROCEDURES OR HOURS OF OPERATION UPDATES**

1. DIRECTORATE OF PUBLIC WORKS (DPW) SERVICE ORDER DESK HOURS OF OPERATION CHANGE. Effective 1 Dec 2012, the DPW service order desk hours of operation will be from 0600 to 1700 Monday thru Friday. Regular service requests will be processed during these hours and are available by phone at 656-1275 or through customer walk-ins. The Service Order Desk office location is 947 Wright Ave, Wheeler Army Airfield, Bldg. 104, 1<sup>st</sup> floor. After-hours operations are from 1700 to 0600 Monday thru Friday, to include weekends and holidays. Only Emergency Calls will be processed after hours and will continue to be redirected to the Garrison Installation Operations Center (IOC).

2. INSTALLATION SECURITY OFFICE (ISO) HOURS OF OPERATIONS. The USAG-HI, Directorate of Plans, Training, Mobilization and Security (DPTMS) ISO, located on Schofield Barracks, Bldg. 580, 1<sup>st</sup> Floor, Room 105, will be open for walk-in out-processing M – F 0830 – 1200 and 1300 – 1630. Appointments for other personnel security actions should be made through your Unit/Directorate Security Manager. For further information, please contact Ms. Angela Walters, DPTMS ISO Acting Chief, at 808-655-8879.

3. SCHOFIELD BARRACKS (SB) POLICE STATION, ADMINISTRATIVE SECTION HOURS OF OPERATION.

a. ASSISTANCE TO THE PUBLIC (includes clearing and requests for police reports LRC/background checks). Monday – Friday, 0730-1130; 1300-1600.

b. FINGERPRINTING: Mon, Tue & Wed ONLY: 0900-1100; 1300-1400. (Fingerprinting is an additional mission at the SB Police Admin Office which is done as workload and staffing allow.) To ensure all customers are serviced in a timely manner, fingerprinting for multiple personnel (4 or more persons) from a Unit/Organization, an appointment must be coordinated by email, with the Supervisor of the SB Police Administrative Section, Mrs. Monica Anguay, at [monica.r.anguay.civ@mail.mil](mailto:monica.r.anguay.civ@mail.mil); or Mr. Brad Rodrigues at 655-9488. Fingerprinting can also be done at the Fort Shafter Police Administrative Office. Please contact Mrs. Dot Antonio-Pagaduan at 438-1092 for information on the Fort Shafter Police Station hours of operation and procedures.

c. LOCAL RECORD CHECKS (LRC)/BACKGROUND CHECKS. Local records checks (LRC) conducted at the SB Police Administrative Section are required to be picked up by the Security Manager (S-2) OPM/USIS representative within thirty (30) days of completion or the LRC will be destroyed. Faxing results of LRC's or giving results over the phone is prohibited and the government mailroom cannot be used to return LRC's. You may submit LRC's in person or fax them to (808) 655-9487. All LRC's will be completed within three (3) business days. For further information, please contact the SB Police Administrative Section Supervisor through email at [monica.r.anguay.civ@mail.mil](mailto:monica.r.anguay.civ@mail.mil).

4. FORT SHAFTER PERSONAL PROPERTY/HOUSEHOLD GOODS MOVE ASSISTANCE CENTER OPEN. Tired of driving to Schofield Barracks to make your household goods shipping arrangements? A virtual move assistance center (VMAC) is now open at the Aloha Center on Fort Shafter, Bldg. 330, Rm. 201. This office on Fort Shafter will allow you to arrange your personal property/household goods movement online. There will be a skilled counselor onsite to help you navigate through the screens if you have any questions.

What you need to do before coming to the VMAC:

- a. Go to [www.move.mil](http://www.move.mil) or <https://eta.sddc.army.mil/dpsRegister/dodCustomer.aspx> to create a profile and account. Note: The VMAC can help you do this as well, but it will require a return visit after you obtain your account verification.
- b. Obtain all orders and amendments and just come on over to the Fort Shafter VMAC between the hours of 1200 and 1600, Monday through Friday, to get started. The VMAC hours will expand as demand expands.
- c. No appointments are necessary. Just walk on in and sit down at one of our three computers.

5. CURTAILMENT OF COUNSELING SERVICES, ARMY EDUCATION CENTER. On the last workday of each month, the Schofield Barracks Army Education Center and Ft. Shafter/Tripler Education Complexes will curtail Army guidance counselor services from 1300 – 1700 to allow for employee training and administrative time. For further information, please contact Ms. Chrissy A. Morris, Chief, Army Education Center, at 655-4444.

6. HOURS OF OPERATION, DIRECTORATE OF HUMAN RESOURCES, ADMINISTRATIVE SERVICES DIVISION (DHR, ASD). Due to continuing manpower constraints, the hours of operation for the following units assigned to DHR, ASD are as follows:

- a. Postal Section, Bldg. 258, Main Post Office, SB: Open to mail units and customers, Mon, 1000 – 1100; Tues – Fri, 0930-1100. Phone: 655-5033.
- b. Official Mail and Distribution Center, Bldg. 2038, SB: 1000 – 1415, Mon – Fri. Phone: 655-6374.
- c. Official Mail and Distribution Center, Bldg. T-116. FS: 0700 – 1445, Mon – Fri. Phone: 655-6253.
- d. Records Holding Area/Forms Center, Bldg. 6042, 1976 Higgins Road, East Range, SB: Office hours: M–F, 0730 – 1630. Forms Issuing hours: Tue & Thu, 0900 – 1400. Phone: 656-0334.

For further information regarding postal or official mail, please contact Ms. Anna Tarrant, Chief, ASD, at 655-5033.

7. OFFICIAL MAIL PROCEDURES. All Directorates, Military, and Tenant Activities are required to pick up Official Mail on a daily basis from the Official Mail and Distribution Centers (OMDC), Bldg. 2038, Schofield Barracks and Bldg. T-116, Fort Shafter. Unit/Office mail personnel must be designated in writing by their unit/office and copy of the memorandum of appointment maintained on file at the appropriate OMDC before mail will be released. The memorandum should designate a primary and an alternate assigned individual as needed, and must be updated whenever personnel change. Mail that is not picked up at OMDCs for five consecutive work days will be "returned to sender" without exception. It is the proponent's responsibility to pick up mail daily and have a designated alternate available for mail pickup at all times. Official Mail requires daily pickup because much of it is time-sensitive and all is important to the recipient; units/offices cannot be negligent in their duty to receive mail and should not assume that official mail should be picked up only when it is convenient to do so. Incidents of negligence in mail pickup will be reported to Commanders, Directors, or Chiefs for corrective action.

Customers are reminded to consult the staff of the OMDC at Schofield Barracks (655-6374) or at Fort Shafter (438-6253) for assistance in preparing official mailings. If letters parcels, or packages are received incorrectly labeled, items will be returned to the unit/agency for correction with no exceptions. All labels shall be typed; no hand-written labels will be accepted. Use STOP NUMBERS and complete office addresses/names (Attn./)agencies to ensure shotgun envelopes reach their destination. For further information, please contact the Official Mail and Distribution Centers or Ms. Anna Tarrant, Chief, Administrative Services Division, Directorate of Human Resources, SB, at 655-5033.

## **I. SOLDIER/FAMILY/CIVILIAN READINESS**

1. ONLINE CASUALTY NOTIFICATION OFFICER (CNO) AND CASUALTY ASSISTANCE OFFICER (CAO) RECERTIFICATION TRAINING SYSTEM ISSUE RESOLVED. The Human Resource Command Web Team released new coding to address an error in the data table in addition to a recycling issue that was occurring in the CNO and CAO online Recertification Training. The new code was released 21 December 2013. The extension for individuals who experienced issues with recertification is still in place, and individuals who were impacted by the coding error are required to complete Recertification Training by 15 February 2013.

Recertification Training is located at: <https://www.hrc.army.mil/TAGD/Training>.

Contact information: Hawaii Casualty Assistance Center (CAC) at [usarmy.schofield.imcom-pacific.list.casualty-assistance-center@mail.mil](mailto:usarmy.schofield.imcom-pacific.list.casualty-assistance-center@mail.mil).

For further information on this issue, please contact Ms. Ernestine Pratt, Chief, Casualty Assistance Center, Directorate of Human Resources at 655-1199 or email at [ernestine.pratt.civ@mail.mil](mailto:ernestine.pratt.civ@mail.mil).

2. MANDATORY PCS SURVEY AND TRAINING NOW REQUIRED. Effective immediately, all Soldiers and Civilians PCSing from all Hawaii Units must complete the online out-processing Sponsorship Survey (<https://www.research.net/s/outprocess>) and the electronic Sponsorship Application Training (eSAT) (<http://apps.mhf.dod.mil/esat>) prior to receiving installation clearing papers. The DHR Military Personnel Division will add the out-processing Sponsorship Survey and eSAT to the installation out-processing clearance checklist. For further information, please contact Mrs. Carissa Walker at 655-1272 or Mr. Martin J. Garcia at 655-8276.

3. PASSPORT INFORMATION FOR SOLDIERS WHO WILL PCS TO AN OVERSEAS ACCOMPANIED TOUR (Updated 12/17/12). The Directorate of Human Resources (DHR) Reassignments Section now has a permanent passport agent that processes only dependents official passports and Visas. The website to access the application form is:

[http://travel.stte.gov/passport/forms/ds11/ds11\\_842.html](http://travel.stte.gov/passport/forms/ds11/ds11_842.html). Additional information is as follows:

- a. All applicants must US citizens.
- b. Upon completion, a bar code will appear on the first page, top left corner. **IMPORTANT: DO NOT SIGN THE APPLICATION!** Passport agent will witness signature and verify documents during the interview process.
- c. Provide **ONLY** original documents.
- d. Contact the Passport agent, Mr. James Castillo at (808) 655-7182 or email [james.g.castillo.civ@mail.mil](mailto:james.g.castillo.civ@mail.mil) to schedule an appointment.
- e. Passports are received by our office and original documents are returned to service member/dependents.
- f. Passports are issued only after receiving approved concurrent/deferred travel and dependents are listed on service members PCS orders

#### FORMS OF ORIGINAL DOCUMENTS REQUIRED

- a. Current passport holder, provide passport along with application.
- b. Birth certificate.
- c. Naturalization certificate (if applicable)/Military ID/Driver's License.

4. **ID CARD APPOINTMENT SYSTEM AT SCHOFIELD BARRACKS AND FORT SHAFTER.** In November 2010 the US Army Garrison-Hawaii implemented a new ID Card Appointment System at the Directorate of Human Resources' (DHR's) ID Card Offices at Schofield Barracks and at Fort Shafter. The appointment system replaced the walk-in first-come first-serve system with appointments beginning at 0800 through 1530 daily. Customers are encouraged to access the Schofield Barracks and Fort Shafter ID Card Appointment Scheduler website at <https://rapids-appointments.dmdc.osd.mil> to make, change, or cancel ID card appointments. ID Cards may be renewed up to 90 days prior to expiration. By accessing this on-line, user-friendly, internet-based system, customers are now able to schedule their card appointments and to plan their other daily activities without the uncertainty of visiting the ID Card office and possibly having prolonged waiting times for service. A computer system is available in the ID Card offices for walk-ins to make or change appointments, as necessary. For customers without internet access, the ID card offices accept telephone requests for appointments at (808) 655-1272 for Schofield Barracks, and at (808) 438-1757 for Fort Shafter. Walk-in requests for service are handled on a case-by case basis with documentation to substantiate the emergency. For further information on the ID Card office locations, hours or operation, required documentation, etc., please visit the US Army Garrison website at <http://www.garrison.hawaii.army.mil/sites/services/idcard.asp>. For further information, please contact Mr. Danny Mauga, Schofield Barracks, 655-6884, or Ms. Haunani Tabocol, Fort Shafter, 438-1757.

5. **REQUIREMENTS FOR NEW OR REPLACEMENT CAC/ID CARDS.** In December 2008, the Department of Homeland Security issued an identification security directive for the issuance of new or replacement Common Access Card (CAC) or ID Cards for military personnel, authorized civilians, retirees, and family members. Among the many changes to the ID Card issuing process, the most important is that each customer must now present two forms of identification, one of which must include a current photograph. The DEERS/RAPIDS system will not produce a new CAC or ID Card without first scanning the two forms of identification into the data base maintained by the Defense Manpower Data Center (DMDC) in Alexandria, Virginia. Some documents that can be used for positive personal identification are as follows:

- a. Driver's license or ID issued by a state or outlying U.S. Commonwealth or possession.
- b. ID card issued by federal, state, or local government agencies or entities.
- c. School ID card with photograph.
- d. Voter's Registration Card.
- e. U.S. Military ID card.
- f. U.S. Passport.
- g. Certificate of U.S. Citizenship.
- h. Certificate of Naturalization.

For those younger than 18 who are unable to present a document as listed above, the following are acceptable:

- a. School Record or Report Card.
- b. Clinic, doctor or hospital record.
- c. Day-care or nursery school record.

The listing above is not all inclusive. A complete list of acceptable documents can be found on the United States Citizenship and Immigration Service (USCIS) website at [www.uscis.gov/files/form/I-9.pdf](http://www.uscis.gov/files/form/I-9.pdf), page 4. If you have any questions as to the proper documentation needed, please call first before visiting a Military ID Card issuing facility to determine what specific documents may be required, and to verify the process to renew or replace an ID Card.

6. **NEW ON LINE LEVY BRIEFING PROCEDURES IMPLEMENTED.** The Directorate of Human Resources (DHR) Reassignments Section has a new process on conducting levy briefings. Soldiers that are scheduled to attend the one-on-one levy briefing will be required to access and complete the on-line levy briefing beforehand. All one-on-one briefings with Soldiers will be conducted in Building 750, Lanai area, starting at 0900 every Thursday. Soldiers that have not completed the on line requirement prior to attending their scheduled one-on-one brief will be returned back to their unit S1 for rescheduling. It is the responsibility of the S1 representatives to ensure Soldiers scheduled for briefings have completed this on line requirement and sign-off on the DA Form 5117 (Officers) or DA Form 5118 (Enlisted Soldiers).

Please follow the step by step procedure on accessing the on-line levy briefing:

- a. Step 1: Access the Garrison website — <http://www.garrison.hawaii.army.mil/>.
- b. Step 2: Click on Directorate and Support Staff.
- c. Step 3: Click on Directorates.
- d. Step 4: Click on Human Resources.
- e. Step 5: Click on Reassignments.
- f. Step 6: Review Introduction to Levy Brief.
- g. Step 7: Click on Step 2: Review the Briefing Slides.
- h. Step 8: Complete the DA Form 5117 (Officers) or DA Form 5118 (Enlisted Soldiers) Reassignment Control Sheet and print out these forms.
- i. Step 9: Complete the DA Form 5960 (all Soldiers) Authorization to Change BAQ/VHA (Print out forms) on Completion of on-line briefing:
  - a. Soldier must sign pages 4 and 5 of DA Form 5118.
  - b. Unit S1 must complete and sign page 3 of DA Form 5118.

On the day of the one-on-one briefing, bring in the DA Forms 5117/5118, 5960 and supporting documents listing all dependents names, such as: PCS orders, dependent travel orders, command sponsorship memo, etc. Officers: If you have any questions regarding Officer PCS orders, please contact 655-4629/4949. Enlisted Soldiers: If you have any questions regarding Enlisted Soldier PCS orders, please see your unit S1. Please review all the agency slides on the website. This will make your transition home go smoothly.

(QR CODE for the website.)



For further information, please contact the Reassignments Front Desk at 655-9490 or Ms. Keala Penrose, Chief, Reassignments, at 655-4728.

**7. PROCESSING AND ISSUING AGENT CARDS, DIRECTORATE OF HUMAN RESOURCES (DHR).** An Agent Card is issued to a designated agent of an authorized Commissary and/or Exchange sponsor when one of the following conditions exists:

- a. Single active duty parent or dual active duty parents: May designate a non-dependent adult to care for his or her dependent children while absent from home due to deployment, TDY, field training exercise, etc. (Dual military personnel must be off-island simultaneously.)
- b. Retired members, their spouses, and un-remarried widows/widowers: May have an agent if they are physically incapacitated and are unable to shop for themselves.
- c. Active duty Soldiers: When documented medical conditions preclude the Soldier from shopping on his or her own behalf and no other authorized adult member resides in the household.
- d. Minor child not in custody of the Soldier: A divorced spouse or an unmarried biological parent of an ID-Card-holding minor under the age of 16 can obtain an Agent Card for “Exchange privileges only,” provided the final divorce decree or court order requires the sponsor to provide over 50% of support to the minor child. Dependent children residing in the household of a former spouse or biological parent are not considered to be members of the authorized sponsor’s household for commissary privileges.

Only one (1) agent card may be issued to a qualified sponsor and agent. Agent Cards are issued by the Military Personnel Division, Directorate of Human Resources, US Army Garrison, Hawaii, at the following locations:

**a. Schofield Barracks:** Soldier Support Center, Building 750, 673 Ayers Ave., Rm. 103, 1st Floor. Points of contact are Ms. Cho or Ms. Gomez at 655-0106/655-1043.

**b. Fort Shafter:** The Aloha Center, 217 Montgomery Dr., Bldg. S-330, Room 102. For further information, please contact Ms. Thedia Smith at 438-1663.

Agent Cards are issued by appointment only. Please call ahead to receive further information on documents required for issuance of an Agent Card or for an appointment.

*(NOTE: Each of the US military services is responsible for issuing Agent Cards to its authorized patrons.)*

8. **iPERMS DD FORM 93 REPORT ENHANCEMENTS.** The Adjutant General Directorate (TAGD) has provided a briefing which provides information on iPERMS reports which have been developed to provide the common visibility at all echelons of DD Form 93 Record of Emergency Data input to iPERMS and visible in the Soldier's Official Military Personnel File. The brief also provides detailed instructions to the field on how commanders or S-1s can obtain the DD93 report for their unit by UIC and by name. Please review this link for more info. <https://forums.bcks.army.mil/CommunityBrowser.aspx?id=980949>.

9. **REQUIREMENTS FOR COMMERCIAL SOLICITATION PERMITS.** Army Regulation (AR) 210-07 requires a commercial solicitation permit in order to conduct business or sales activity on Army installations (e.g., Avon, Tupperware, household goods, sale of insurance, etc.). No person may enter Army installations and transact business as a matter of right. Permission must first be granted by the Commander, U.S. Army Garrison-Hawaii. Private civilian enterprises or self-employed persons desiring to conduct commercial activity on Army installations must apply in person at the Commercial Solicitation Office, Directorate of Family and Morale, Welfare and Recreation (DFMWR), 350 Eastman Rd, Wheeler Army Airfield, M - F, 0800 - 1200; 1300 - 1600. Applications are handled by appointment only. **FAMILY MEMBERS OF ACTIVE DUTY SOLDIERS** residing in government quarters who are requesting to operate a home-based business must submit a formal request through the appropriate Community Center. For more information, please contact Ms. Kristy Balli, DFMWR at 656-0083, or [kristy.l.balli.naf@mail.mil](mailto:kristy.l.balli.naf@mail.mil).

10. **REQUIREMENTS FOR PRIVATE ORGANIZATION APPROVALS.** Private organizations or individuals desiring to establish a private organization on a military installation are required to obtain the approval of the Commander, U.S. Army Garrison-Hawaii. Once established in accordance with Army Regulation (AR) 210-22, these organizations are required to submit selected documentation (e.g., meeting minutes, financial statements, audits, federal and state tax exemption, liability insurance, etc.) on a quarterly basis. Failure to submit the required documents may result in withdrawal of the operating permit. Private organizations are reminded of the State of Hawaii tax exemption requirement (Form G-6) which should be forwarded with all other documentation. The hours of operation for Private Organization Approval Notice appointments will be M - F, 0800 - 1200; 1300 - 1600, appointments only. For more information, or to make an appointment, please contact Ms. Kristy Balli, DFMWR, 350 Eastman Rd. Wheeler Army Airfield, at 656-0083 or [Kristy.balli.naf@mail.mil](mailto:Kristy.balli.naf@mail.mil).

11. **MORALE, WELFARE AND RECREATION UNIT FUNDS.** A unit fund is a non-appropriated fund activity of the USAG-HI Installation Morale, Welfare and Recreation Fund (IMWRF) established to provide monetary support and enable unit commanders to supplement available appropriated funds (APF) for providing morale support to unit military personnel. Unit funds are intended to contribute to the comfort, pleasure, contentment, mental and physical welfare of the unit Soldiers and must be used for the benefit of all members within the unit. Allocation of all unit funds is based on a ceiling determined by the USAG-HI IMWRF, approved by the Installation Community and Family Program Review Committee (ICFRC), and the USAG-HI Commander. Unit funds are distributed and expended annually, based on requirements. All unexpended balances revert back to the IMWRF at the end of each fiscal year (30 September). No unit owns or controls interest in the Installation MWR Funds. Petty Cash & Regular Unit Fund Withdrawals are available from the Directorate of Family and Morale, Welfare and Recreation, NAF Support Management Division Office, 350 Eastman Road, Wheeler Army Airfield from 0800 - 1600 (closed for lunch 1200 – 1300); walk-ins are permitted, but calling ahead for availability is recommended. For more information or to make an appointment, please contact Ms. Jackie De La Gente, 350 Eastman Road, Wheeler Army Airfield, at 656-0102 or [josefina.a.delagente.naf@mail.mil](mailto:josefina.a.delagente.naf@mail.mil).

12. **GREEN TO GOLD PROGRAM.** The Green to Gold Program is seeking quality soldiers with officer potential who are interested in going to college to earn a baccalaureate or master's degree. Soldiers must have served at least two years on active duty and are allowed to request discharge from active duty (Scholarship Option to include the CG's Hip-Pocket Program and Non-Scholarship Option) or remain on active duty (2YR Active Duty Option), and enroll in Army ROTC to commission as a second lieutenant. Soldiers can enroll in one of the more than 270 schools in the nation with an Army ROTC program. College students that attend Army ROTC in Hawaii have the unique opportunity to attend one of several universities (the University of Hawaii at Manoa, University of Hawaii West Oahu, Hawaii Pacific University, Chaminade University or Brigham Young University, Hawaii). Regardless of the academic institution you choose, you have the ability to cross-enroll in military science through the University of Hawaii at Manoa. Check the Green to Gold website for complete benefits, eligibility requirements, and the appropriate applications at:

[http://www.goarmy.com/rotc/enlisted\\_soldiers.jsp](http://www.goarmy.com/rotc/enlisted_soldiers.jsp). Interested soldiers can also attend a Green to Gold Information Brief held at the Schofield and Tripler Education Centers on the last Wednesday of every month. For more information: Call CPT Jesus Cruz or Mr. Dave Sullivan at the University of Hawaii Army ROTC "Warrior" Battalion, 808-956-7766 or email [gblt@hawaii.edu](mailto:gblt@hawaii.edu).

13. **COMMANDERS – GOT RISKS?** The Army Substance Abuse Program's Risk Reduction office offers the Unit Risk Inventory (URI) Assessment, a 53-item questionnaire which assesses a unit's propensity for risk in 14 areas deemed high-risk to include: alcohol and other drug use, unit cohesion, suicide, financial problems, army environment, self perception and relationships. Results of this survey provide a picture of the unit's self-reported high risk behaviors. Surveys can be given to any Army Hawaii unit, as long as 60% of the assigned strength is present. Commanders can request a URI during Change of Command or annually. To schedule a survey for your unit, please call the Risk Reduction Team at 655-0996.

14. **COMMANDER'S REFERRAL PROGRAM.** Commanders and First Sergeants can approve up to \$1,500 of Basic Living Expenses for their Soldiers through Army Emergency Relief. AER offers an essential training course that Commanders and First Sergeants must attend before approving AER Command Referrals. For further information and to schedule a time to attend desk-side training, please contact Ms. Jackie Torres, Army Emergency Relief Officer, at 655-4227 or email [Jacqueline.torres1@us.army.mil](mailto:Jacqueline.torres1@us.army.mil). All Commander Referral AER requests will be turned in between 0730 – 1300 M – F. All requests will be processed for pickup between 1400 – 1530 the same duty day. Any requests turned in after 1300 will be processed the following duty day for pickup between 1400 – 1530. DA FORM 1103 Application for Army Emergency Relief (AER) Financial Assistance has been replaced by AER Form 700 – Application



for Army Emergency Relief (AER) Financial Assistance and AER Form 600 – Commander's Referral Program – Application for Army Emergency Relief (AER) Financial Assistance.

## **J. USAG-HI PUBLICATIONS, FORMS AND RECORDS**

*[USAG-HI Command Correspondence, Publications and Command Forms are posted to the Directorate of Human Resources (DHR) IMCOM Pacific Region Website at:*

<https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/USAGHIPUB/default.aspx>.

*For further information, please contact the USAG-HI Forms and Publications Control Officer at 656-0334.]*

1. NEW USAG-HI COMMAND CORRESPONDENCE MEMORANDA, PUBLICATIONS, FORMS AND RELATED DOCUMENTS. The following Publications have been signed or approved by the Garrison Commander. New publications have been posted to the DHR IMCOM Theater Portal. For further information on these documents, please contact the proponent offices listed below.

**a. New USAG-HI Command Correspondence.**

*[No new Command Correspondence.]*

**b. New USAG-HI Publications.**

(1) USAG-HI Pamphlet 25-31, Managing USAG-HI Command and Local Forms and Index of Command Forms, 23 Jan 13, (DHR, ASD).

2. RESCINDED PUBLICATIONS/COMMAND CORRESPONDENCE. The following command correspondence or publications have been rescinded by the proponent office. Rescinded publications have been removed from the DHR IMCOM Theater Portal.

a. 25<sup>th</sup> ID & USARHAW Pamphlet 25-31, Index of Command Forms, 28 Aug 06, (DHR, ASD).

3. CONTACT FOR COORDINATION OF USAG-HI PUBLICATIONS. All Directorates and tenant organizations are reminded that the contact for coordinating the review, approval and publication of all USAG-HI numbered publications (Regulations, Memorandums, Circulars, Pamphlets, SOPs, Supplements and Policy Memoranda as well as Memorandums of Agreement and Delegation of Authority Memoranda) is the USAG-HI Forms and Publications Control Officer, Mr. Don Boyer, Directorate of Human Resources (DHR), Administrative Services Division (ASD). Completed publications are posted to the USARPAC Theater Portal for Human Resources. USAG-HI-generated command and local forms are also coordinated through this office. Call Mr. Boyer at 656-0334 or email [don.g.boyer.civ@mail.mil](mailto:don.g.boyer.civ@mail.mil) for further information.

4. POINT OF CONTACT FOR PUBLICATIONS AND BLANK FORMS ACCOUNTS. Organizations and units maintaining publications accounts in accordance with DA PAM 25-33, "User's Guide for Army Publications and Forms" are reminded that the point of contact for all actions involving new publications accounts, changes to accounts and closing of accounts is the USAG-HI Forms & Publications Control Officer, Mr. Don Boyer, Directorate of Human Resources (DHR), Administrative Services Division (ASD), at 656-0334, or email [don.g.boyer.civ@mail.mil](mailto:don.g.boyer.civ@mail.mil). All DA Form 12-R, "Requests for Establishment of a Publications Account," must be forwarded to Mr. Boyer for review and approval prior to submission to the Army Publishing Directorate (APD), St. Louis. Forms submitted to APD directly are returned without action by APD, which will delay establishing an account or correcting problems. For further information, please contact Mr. Boyer at 656-0334. Information on mailing addresses for publications accounts and establishing an account when preparing for deployment are covered in the items below. Once an account is established, units may order publications from the APD website at [www.apd.army.mil](http://www.apd.army.mil).

To obtain sensitive blank forms not available through the Army Publishing Directorate (APD) website, units will need to establish a "local" publications account with the Records Holding Area/Forms Center (RHA/FC) at Bldg. 6042, 1976 Higgins Rd., East Range, (656-0334). Please be aware that the RHA/FC does no longer stocks publications of any kind, medical record forms or other medical forms. Medical-related forms and publications can be obtained from the Tripler Army Medical Center (TAMC) via Mr. John Berry at 433-6071. All publications are obtained from the Army Publishing Directorate via unit publications accounts. (Also see the "Forms Acquisition" notice below. For further information, please contact Mr. Don G. Boyer at 656-0334 or [don.g.boyer.civ@mail.mil](mailto:don.g.boyer.civ@mail.mil).)

5. DUPLICATION OR PRINTING OF PUBLICATIONS. Publications that are downloadable from the Army Publishing Directorate website requiring duplication in quantity by organizations/units shall be done through the Defense Logistics Agency (DLA) Document Services Office. Publications will not normally be printed via commercial local printing sources. (Use of such sources without first consulting with the Document Services Office could be considered and unauthorized procurement.) For information on document production, please contact Ms. Gloria Gonzales, DLA Document Services Office, Bldg. 2038, Schofield Barracks, at 655-1400. Small documents may be reproduced on unit copy machines when such use does not exceed the limitations of the copy machine or its monthly usage quotas. For further information, please contact the USAG-HI Forms and Publications Control Officer, Mr. Don G. Boyer at 656-0334 or [don.g.boyer.civ@mail.mil](mailto:don.g.boyer.civ@mail.mil).

6. **POINT OF CONTACT FOR ACCOUNTABLE FORMS.** Organizations needing accountable forms should contact the USAG-HI Forms and Publications Control Officer, Mr. Don G. Boyer, at the Directorate of Human Resources, Administrative Services Division, Records Holding Area/Forms Center, Bldg. 6042 East Range, Schofield Barracks. For further information, please call Mr. Don G. Boyer at 656-0334 or email [don.g.boyer.civ@mail.mil](mailto:don.g.boyer.civ@mail.mil).

7. **PUBLICATIONS AND BLANK FORMS ACCOUNTS FOR UNITS DEPLOYING OVERSEAS.** Army Units that are deploying overseas or are already deployed are required to set up a “V” Publications and blank forms account with the European Command to use while deployed. Establishing this overseas account can be started up to 60 days prior to deployment to accommodate the fact that some units will not have fax or scanning capabilities once deployed; as soon as you arrive in country you can contact the proper office to activate the account. The website to use is [https://aepubs.army.mil/ae/public/aepubs\\_main.asp](https://aepubs.army.mil/ae/public/aepubs_main.asp) (underscore between “aepubs” and “main”). Click on the FAQ tab on the left, then click on question #3 and answer “no” and click “Submit.” Within 2 working days of submitting a DA Form 12-R as shown above, the unit publications manager will receive account information that will allow him or her to establish subaccounts, subscriptions, a library, and a forms maintenance list. Once deployed, the publications manager must contact the USAPDCE Customer Service Desk, [customer.service.aepubs@eur.army.mil](mailto:customer.service.aepubs@eur.army.mil), to provide the deployed official mailing address, unit telephone number, and official email address if different than the email address already provided. Once this information is received, the account will be activated within 5 work days, and the publications manager will be able to order publications and blank forms while deployed. If you have any questions or need additional assistance, contact the USAPDCE Customer Service Desk: DSN: (314) 384-6881/82/83/84 or Commercial: (49) 0621-730-6881/82/83/84. The new Army In Europe Publishing System (AEPUBS) Account Management Guide governing overseas accounts is available from the Army Publishing Directorate website at [www.apd.army.mil](http://www.apd.army.mil). Deploying units may have their current (local) Publications Account remain active IF the unit will have a Rear Detachment that will need forms or publications while the unit is deployed. Rear Detachments can only order forms and publications for themselves, NOT for the deployed portion of the unit. Otherwise, the local Publications Account should be frozen or closed until the unit returns. Deployed units MUST receive all their publications, including blank and sensitive forms, from their overseas publications account, and will need to coordinate with USAPDCE for all publications needs. Also, units preparing to deploy cannot “stockpile” forms or publications through requisitioning forms at the Records Holding Area/Publications Center, East Range, prior to deployment. Establishing an overseas account prior to deployment obviates the need for such actions. Prior to returning from deployment, units can close their “V” account and reestablish and account locally. Publications or blank forms received from the European Command while deployed overseas, should not be returned to the office of issue. Excess Forms, Pubs, etc. should be brought back with the units to their main HQs in CONUS. Note that deployed units preparing to return to CONUS have 90 days to order and receive sensitive forms in quantities needed for issuance to their Soldiers upon return to CONUS. These are items such as DA 4980-12 (Meritorious Service Medal), DA 4980-14 (Army Commendation Medal), DA 4980-18 (Army Achievement Medal), DD-714 (Meal Card Control Book), promotion certificates and other accountable or sensitive forms that will be need to be issued in quantity upon return from deployment. The USAG-HI Forms Center only has limited quantities of these forms available per month and cannot cover large quantity needs without advance planning. For further information, please contact Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, DHR, ASD, at 656-0334 or [don.g.boyer.civ@mail.mil](mailto:don.g.boyer.civ@mail.mil).

8. **FORMS ACQUISITION, USAG-HI RECORDS HOLDING AREA/FORMS CENTER (RHA/FC).** Sensitive and high-use forms can be obtained from the Directorate of Human Resources RHA/FC, Bldg. 6042, 1976 Higgins Rd., East Range. Entrance to the forms center is at Door #2, north side of the building. Procedures for obtaining forms are as follows:

a. All unit publications NCOs need to ensure that a DA Form 1687 (Notice of Delegation of Authority – Receipt for Supplies) is maintained for their unit with the unit’s RHA/FC account number and is up to date when sending Soldiers to obtain forms. Updated copies should be provided to the RHA/FC Manager whenever there are changes. Individuals coming to the RHA/FC for forms must be listed on the appropriate DA Form 1687.

b. Soldiers picking up forms must have a completed DA-17, Requisition for Blank Forms/Publications, listing the required items, (to include both form title and form number) and quantities of each desired. A complete listing of forms by number and title is CRITICAL to our providing quality service to Soldiers. Please call beforehand if possible to ensure the needed forms are actually available – a list of the 163 forms currently stocked at the Forms Center is available upon request. Out of stock items can be ordered at that time if needed.

c. Soldiers should be aware that many forms are restricted by the form proponent as to the number of copies that can be ordered at any one time and that the RHA/FC has limited control over quantities ordered. Normally, quantities requested by units should be restricted to the minimum amount needed for one to two month’s operations. We can make requests through the Army Publishing Directorate for increases in quantities if the need is justified and documented by the end user, but it remains within the authority of the form proponent to approve or disapprove quantities issued. For more information, please contact Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, DHR, ASD, at 656-0334 or [don.g.boyer.civ@mail.mil](mailto:don.g.boyer.civ@mail.mil).

9. **USE OF NON-RESIDENT VEHICLE CERTIFICATES (CITY AND COUNTY OF HONOLULU FORM CS-L (MVR) 50.** Soldiers not residents of the State of Hawaii can waive the weight tax due on their privately-owned vehicles when registering their vehicles at one of the City and County of Honolulu licensing centers located at the Satellite City Halls (a nominal processing fee will be charged). This does not apply to leased vehicles and vehicles registered in a dependent’s name only. The City and County of Honolulu Form CS-L (MVR) 50 is used for this waiver process and must be an original document (to include the information and signatures). Photocopies of the forms will not be accepted at the DMV offices. City and County of Honolulu regulations require that individuals

who are signing the form on behalf of an active duty Soldier must have a completed Power of Attorney submitted with the form. The Power of Attorney must be an original or notarized document (No copies) and must have valid dates.

If the applicant is also the commanding or personnel officer of a unit, they cannot certify their own non-residency form; they must have a unit senior certify their form. Active duty Soldiers must go to their S-1/Personnel and Administrative Center (PAC) to obtain the forms. **ALL PERSONNEL ARE REMINDED THAT ONLY ACTIVE DUTY ARMY PERSONNEL ASSIGNED TO A HAWAII ARMY UNIT AND THEIR QUALIFYING SPOUSES MAY USE THESE FORMS. ISSUANCE OF THESE FORMS SHOULD BE CONTROLLED AND RECORDED TO ENSURE NON-QUALIFIED PERSONNEL ARE NOT ACQUIRING THESE FORMS.** Units not structured under a PAC should report to the administrative office that dispenses these responsibilities.

Units/Organization S-1 or Administrative offices must obtain these forms from the Records Holding Area/Forms Center, Bldg. 6042, East Range (656-0334). Due to the sensitivity of these forms, and the potential for misuse, they will not be forwarded through mail distribution. It is the responsibility of the 1SG, PAC NCOs, Administrative NCOs and Adjutants to ensure that Staff Duty Officers/NCOs individually sign and issue these forms to members assigned to their units. Receiving Soldiers/Spouses should complete and sign the form in the presence of the approving official. Blank forms or blank pre-signed forms should not be issued at any time.

The Standing Operating Procedures (SOP) for Use of the City and County of Honolulu Non-Residency Form was approved on 22 September 2011 and will be handed out to all those picking up Non-Residency Forms and is available on the DHR USARPAC Theater Portal at <https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/USAGHIPUB/default.aspx>. Requirements of this SOP are mandatory for using units and Soldiers/qualifying spouses. All G/S-1 offices and PACs should have copies of this SOP and ensure widest distribution to Soldiers/spouses as needed. The intent of the SOP is to ensure that all offices handle the form in a consistent manner and that the forms are properly completed so that Soldiers are not inconvenienced at the DMV by having a form refused. This will also assist the Hawaii DMV in providing quality service to their military customers. Provisions of the SOP are mandatory

10. UPDATE TO QUALIFICATIONS FOR NON-RESIDENCY FORMS – US ARMY PERSONNEL WHO ARE RESIDENTS OF HAWAII. The City and County of Honolulu Department of Motor Vehicles has extended the qualifications for use of the non –residency form to register vehicles with the State of Hawaii. Under current guidance, active duty Army Soldiers assigned to a Hawaii Army unit who are RESIDENTS of the State of Hawaii and their qualifying spouses now qualify to register ONE non-commercial vehicle using the non-residency form. Cost is \$72.50. (This cost-savings is limited to only one vehicle, whereas non-residents may register all their qualifying vehicles.) Use of the Non-Residency Form for this purpose will continue until the State of Hawaii issues a form specific to this registration requirement. For further information on Non-Residency forms, please contact Mr. Don G. Boyer, USAG-HI Accountable Forms Officer, at 656-0334 or [don.g.boyer.civ@mail.mil](mailto:don.g.boyer.civ@mail.mil).

11. TRANSFER OF FISCAL YEAR 12 FILES AND CY 12 FILES TO RECORDS HOLDING AREA (RHA), BLDG. 6042, EAST RANGE. Units/Organizations having eligible records/files ready for transfer to the RHA are reminded that contents in boxes will conform exactly with the accompanying SF 135-A (Records Transmittal and Receipt). SF 135s require review and approval by the appropriate command records management officials (RMOs) as prescribed in AR 25-400-2, Army Records and Information Management System (ARIMS), 02 Oct 2007. Only eligible records IAW ARIMS will be accepted at the RHA for temporary storage. The RHA does not have extensive shelving space and only prescribed records in ARIMS will be accepted; all others will remain in their current filing areas until ready for disposal by the proponent. Records Management Officers will ensure that records and files are properly arranged and packed in boxes in accordance with AR 25-400-2 prior to shipment to the RHA. All printing on the outside of the boxes will be neatly written. Records will be packed in shipping boxes (NSN 8115-00-117-8249) only. Boxes may be procured from the General Services Administration (GSA) at Schofield Barracks or Hickam Air Force Base. Before any records can be accepted at the RHA, the Directorate of Human Resources, Administrative Services Division requires a signed Memorandum of Agreement (MOA) between the proponent office and DHR stating that the expense to destroy records will be the responsibility of the proponent as will providing the necessary manpower to complete the shelving or removal process. Other details may be required. Arrangements for turning in records to the RHA, for records disposal and for developing the required MOA requires prior coordination by telephone or email with the USAG-HI Records Manager, Ms. Anna Tarrant at 655 - 5033.

### **K. ARMY CAREER AND ALUMNI PROGRAM (ACAP)**

1. ARMY CAREER AND ALUMNI PROGRAM (ACAP) NEW ON-LINE SERVICES FOR SEPARATING PERSONNEL. New ACAP on-line services are available for separating Soldiers to complete the automated mandatory pre-separation briefing and DD Form 2648/2648-1. Commanders and separating Soldiers should visit the ACAP Homepage at [www.acap.army.mil](http://www.acap.army.mil) or contact the ACAP Center at 655-1028, or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945 for more information.

2. ARMY CAREER AND ALUMNI PROGRAM (ACAP) FOR SEPARATING PERSONNEL. All separating military personnel are required by Public Law 107-103 to complete a DD Form 2648/2648-1 (Pre-separation Counseling Checklist) NLT 90 days from their anticipated separation date. The DD Form 2648 is a required document in 201 files upon reporting to the Transition Center. Retirees can begin ACAP 24 months and normal ETS can begin NLT 12 months from anticipated retirement/separation date. All chapter cases (MEB, involuntary, voluntary) and REFRAD should begin as soon as possible. No orders are required. Completion of the Pre-separation briefing and DD Form 2648 does not obligate a Soldier to leave the Army. Spouses are eligible to use ACAP services and are

encouraged to participate in transitional planning. For further information, please contact the ACAP Center at 655-1028 or Ms. Charlene Shelton USAG-HI, DHR, at 655-8945.

The ACAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The Center is open on training holidays and closed on all federal holidays. Separating personnel spouses and adult family members are eligible to use ACAP services (even during deployment). The ACAP Center is located on Schofield Barracks at the Solider Support Center, 673 Ayers Ave., Bldg. 750, Rm. 134. Visit the ACAP Homepage at [www.acap.army.mil](http://www.acap.army.mil) for more information or contact the ACAP Center at 655-1028 or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945.

**3. ARMY CAREER AND ALUMNI PROGRAM (ACAP) AND DEPLOYING SOLDIERS.** Soldiers with less than 180 days from their ETS dates upon redeployment must attend the mandatory Pre-separation Briefing and complete their DD Form 2648 prior to deploying. Completing the DD Form 2648 does not obligate Soldiers to leave the Army. New ACAP on-line services are available for separating Soldiers to complete the mandatory pre-separation briefing and DD Form 2648/2648-1.

Spouses are also eligible to use ACAP services while their sponsor is in theater and spouses are encouraged to participate in transitional planning. Unit S1's must identify deploying stop loss Soldiers and require the mandatory Pre-separation Briefing as part of the SRP Level 2 process. Units may contact the ACAP Center at 655-1028 to schedule group Pre-separation Briefings at their respective units prior to SRP Level 2. The ACAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The Center is open on training holidays and closed on all federal holidays. Visit the ACAP Homepage at [www.acap.army.mil](http://www.acap.army.mil) or contact the ACAP Center at 655-1028 or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945 for more information.

**4. ARMY CAREER AND ALUMNI PROGRAM (ACAP) AND SOLDIERS GOING THROUGH A MEDICAL EVALUATION/PHYSICAL EVALUATION BOARD (MEB/PEB) (Updated 3/22/12).** All AC/RC Soldiers going through an MEB/PEB are required to attend Pre-separation briefing at the initiation of the MEB/PEB and complete DD Form 2648 (AC)/2648-1 (RC) and provide a copy of the form to the PEBLO. The installation ACAP Center is the designated agency to provide pre-separation counseling to Soldiers. AC/RC Soldiers assigned/attached to WTB excluding Cadre' who have been referred for an MEB or PEB and have been cleared by medical authority are required to register for ACAP services, receive the mandatory pre-separation counseling (DD Form 2648/2648-1), attend the TAP Employment Workshop (2.5 days), participate in a VA Disability briefing (2 hours) and a VA Benefits briefing (4 hours). Additional ACAP services are available based upon the needs and desires of individual Soldiers. Soldiers should be given maximum time to complete all of their requested ACAP services. New ACAP on-line services are available for separating Soldiers to complete the automated mandatory pre-separation briefing and DD Form 2648/2648-1. Visit the ACAP Homepage at [www.acap.army.mil](http://www.acap.army.mil) or contact the ACAP Center at 655-1028 or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945 for more information. The ACAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The ACAP Center is open on training holidays and closed on all federal holidays.

**5. ARMY CAREER AND ALUMNI PROGRAM (ACAP) AND DEPT OF THE ARMY CIVILIANS (DACs).** Department of the Army Civilians (DACs) experiencing a Reduction in Force (RIF), Base Realignment Closure (BRAC) action and/or retiring from federal service are eligible to use ACAP services and are authorized by Army policy to do so. ACAP helps DACs evaluate their skills, and analyze their abilities to find another federal government position or a good civilian job. ACAP is designed to support DACs – making sure that when they leave the Army they are successful in planning future careers and employment. Job search training and workshops and specialized seminars are available. Go to the ACAP Homepage at [www.acap.army.mil](http://www.acap.army.mil) or contact the ACAP Center for more information at 655-1028 or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945. The ACAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The Center is open on training holidays and closed on all federal holidays.

**6. ARMY CAREER AND ALUMNI PROGRAM (ACAP) TRANSITION ASSISTANCE PROGRAM (TAP) WORKSHOP.** In conjunction with the Department of Labor, Veterans Employment and Training Services (VETS), the ACAP Center offers a 2-1/2 day Transition Assistance Program (TAP) Employment Workshop for Soldiers leaving active duty and entering the civilian workforce. Separating personnel must attend the mandatory pre-separation briefing prior to attending the TAP workshop. Spouses are also eligible to attend the TAP workshops. The TAP workshops are held at the ACAP Center on Schofield Barracks, Soldier Support Center, 673 Ayers Ave., Bldg. 750, 1st Floor, Room 134. The ACAP Center hours of operation are 0800 – 1600. The ACAP Center is closed on all federal holidays. For more information visit our ACAP Homepage at [www.acap.army.mil](http://www.acap.army.mil). To register and schedule for an ACAP event, visit our new ACAP Express webpage at [www.acapexpress.army.mil](http://www.acapexpress.army.mil). For further information, please contact Ms. Charlene Shelton, DHR, at 655-8945.

**7. ARMY CAREER AND ALUMNI PROGRAM (ACAP) VETERANS AFFAIRS (VA) BENEFITS AND ENTITLEMENTS & DISABLED TRANSITION ASSISTANCE PROGRAM (DTAP) BRIEFINGS.** ACAP will be responsible for scheduling and hosting the VA Benefits Briefings and Disabled Transition Assistance Program (DTAP) Briefings on Army installations. VA briefings are held twice a month at the ACAP Center from 0830 – 1230. Come and learn more about your (VA) benefits and entitlements or learn more about VA Vocational Rehabilitation services. Filing a disability claim? Learn how the Disabled American Veterans (DAV) can assist you by reviewing your medical records and expediting your disability claim. Learn important information about TRICARE before you retire. The ACAP Center is located on Schofield Barracks at Bldg. 750, Soldier Support Center, 673 Ayers Ave., 1st Floor, Rm. 134. Center hours are 0800 – 1600. The ACAP Center is open on training holidays and closed on all federal holidays. For more information on briefing dates visit our ACAP Homepage at [www.acap.army.mil](http://www.acap.army.mil). To register and schedule for an ACAP event visit our new ACAP Express webpage at [www.acapexpress.army.mil](http://www.acapexpress.army.mil).

8. **ARMY CAREER AND ALUMNI PROGRAM (ACAP) CALENDAR.** The schedule of ACAP briefings and meetings for Dec 2012 – Feb 2013 is attached to the end of this Bulletin. For further information, please contact Ms. Charlene L Shelton, Transition Services Manager at 655- 8945.

**L. MISCELLANEOUS NOTICES**

1. **ARMY-LEASED COPIERS AND DEPLOYING UNITS.** Units that are preparing for deployment are reminded that their office copiers are part of an Army-leased contract and are NOT to be taken on deployment. Units consolidating their rear detachment areas are authorized to have their office copiers relocated free of charge (for a first-time move) by contacting the Network Enterprise Command (NEC) Copier Manager, Ms. Joyce Funai, at 656-0487. As a cost savings measure, office copiers not being used during deployment will be turned in. Units with copier requirements while deployed are encouraged to coordinate with their unit Information Management Officer/Battalion Signal Officer (IMO/BSO) to submit a Capability Request (CAPR) through their Command IMO to the NEC for validation. Deployable-type copiers are available via the Government Purchase Card (GPC) program. For further information, please contact Ms. Joyce Funai, NEC Copier Manager, at 656-0487, email [joyce.funai@us.army.mil](mailto:joyce.funai@us.army.mil).

## SECTION II: UNOFFICIAL

### A. NON-MANDATORY EVENTS AND TRAINING

1. **DR. MARTIN LUTHER KING JR. OBSERVANCE SCHEDULED.** The Dr. Martin Luther King Jr. Observance, "Remember! Celebrate! Act!" is scheduled for 25 January 2013 at the Warrior Inn Dining Facility (Bldg 2085), Schofield Barracks, from 1100-1300. This event is hosted by the 2SBCT, 25th Infantry Division, Team EO and EEO Hawaii. For additional information please contact CPT Adeniran O. Dairo at 655-0240.

### B. SOLDIER AND FAMILY HEALTH, WELFARE AND RECREATION

1. **SCHOFIELD BARRACKS AND FORT SHAFTER LEGAL ASSISTANCE OFFICE CLIENT SERVICES.** The Schofield Barracks and Fort Shafter Legal Assistance Offices can provide free legal assistance to active duty personnel, family members, retirees, and certain Department of Defense personnel. The offices provide assistance on issues including, but not limited to: estate planning services (including wills and advance medical directives), consumer affairs, guardianship, divorce, taxes, landlord-tenant law, military administrative matters, and insurance claims. Additionally, notary services and powers of attorney are available. If you would like more information or are in need of a power of attorney or Legal Assistance, please visit or contact one of our offices during our regular business hours listed below:

a. Schofield Barracks Legal Assistance Office  
Schofield Barracks, Bldg. 2037, 655-8607

MTWF 0900 – 1600 & Thu 1300 – 1445: Powers of Attorneys & Notarizations  
MF 0930 – 1130 & 1130 – 1500, Thu 1300 – 1500: Scheduled Appointments  
(T) 0930 – 1500: Appointments on a walk-in first-come first-serve basis  
(W) 0930 – 1500: Wills (estate planning) on a walk-in first-come first-serve basis

b. Fort Shafter Legal Assistance Office, Bldg. 330, Rm. 110C, 438-2627

MTWF 0900 – 1600 & Thu 1300 – 1500: Powers of Attorneys & Notarizations  
MTF 0930 – 1130 & 1130 – 1500, W – Thu 1300 – 1500: Scheduled Appointments  
(T: Taxes only)  
Closed everyday from 1200 – 1300 for lunch.

c. Claims. The Schofield Barracks Claims office provides forms and information on claims for loss of or damage to personal property incident to service. Incidents include shipment of personal property and privately owned vehicles, fire, flood, hurricane, or other unusual occurrence, or by theft or vandalism occurring on government installations, and deployments. Whether filing a claim with the Army's claims office or through your personal insurance, it is important to document damage to your property by taking pictures. Also, remember to gather any and all records regarding your property and to call your personal insurance agent immediately. To file a claim, please visit or call the Claims Office on Schofield Barracks at Building 2037. Hours of operation are MTWF 0900 – 1600, Thu 1300 – 1500. Please call 655-9279 for further information.

2. **ARMED SERVICES YMCA OFFERING EARLY CHILDHOOD EDUCATIONAL PROGRAMS.** The Wheeler Branch of the Armed Services YMCA registration for early childhood educational programs (ages 2 ½ to 4 ½) have been scheduled. If you are interested in any of their programs, call Ms. Tahnee Oakland, Outreach Director, Wheeler/Schofield YMCA Outreach Center, 1262 Santos Dumont, Bldg. 122, WAAF, at 624-5645. We would love to talk with you and set up an appointment for a tour. Also see the flyer attached to the end of this Bulletin for further information.

3. **ADOLESCENT SUBSTANCE ABUSE COUNSELING SERVICE (ASACS).** Worried about your TEEN? The ASACS (Adolescent Substance Abuse Counseling Service) is a voluntary and confidential service for military dependents and their families. All services provided are free of charge to military families. ASACS provides a continuum of care from prevention, to early intervention and outpatient counseling services. Services are targeted to both middle and high school age dependents and are available at either Schofield Barracks, Aliamanu Military Reservation and in several high and middle schools: Leilehua High, Mililani High, Radford High, Aliamanu Middle, and Wheeler Middle School. ASACS clinical services begin with initial assessments that will assist to determine the counseling needs – individual, group and/or family counseling services. All services are individualized per the needs identified and providers are licensed clinicians. ASACS supports teens to reduce risk factors and increase protective factors before any onset of substance use. These prevention services include: counseling sessions for the teen and parents, LifeSkills Training Classes, Transition Support, and other prevention groups and activities to promote a healthy lifestyle, and learn ways to cope with the daily stressors of just being a teen. ASACS provides clinical support to teens and their parents should there be any concern of an alcohol and/or drug related issue. Teens, parents, commanders and other community helpers are welcome to call ASACS to consult on any possible referrals, or would like to seek counseling and prevention services. For further information, or to set an appointment, either stop by or call Ms. Sara Hill at 655-9944/5080, or email [Sara.L.Hill14.ctr@mail.mil](mailto:Sara.L.Hill14.ctr@mail.mil). ASACS at Schofield Barracks is located in Bldg. 647, 156 Lewis Street and the ASACS at Aliamanu Military Reservation is located in Bldg. 1782, Bougainville Loop.

**4. EMPLOYEE ASSISTANCE PROGRAM (EAP) INFORMATION.** The purpose of the Army Employee Assistance Program (EAP), a job-based program is:

- To help employees in identifying and resolving personal problems that may affect their job performance and well-being.
- To assist management in addressing productivity issues.
- To promote installation work/life/wellness programs.

Confidentiality is the corner stone of an effective EAP. Employee confidence in the competence and trustworthiness of the EAP staff plays a key role in program success. The EAP and Army Substance Abuse Program offices are located at: Bldg. 2091, Kolekole Ave., Schofield Barracks, HI 96857. Hours are M – F 0730 – 1600. For further information, please contact Ms. Catherine Heflin, EAP Specialist CEAP, at 655-6047 or Ms. Kathy Marugaki, EAO Coordinator, CEAP, at 655-6046.

**5. DEALING WITH STRESS OR OTHER ISSUES?** Call the Employee Assistance Program Office, Bldg 2091, Schofield Barracks, for help and ideas for dealing with stress or any other issues affecting your job performance. Contacts are Ms. Cathy Heflin, EAP Specialist at 655-6047 or Ms. Kathy Marugaki, EAP Coordinator at 655-6046.

**6. WORRIED ABOUT PERSONAL RELATIONSHIPS? YOUR MARRIAGE? FAMILY ISSUES?** The Tripler Army Medical Center (TAMC) Social Work Department's marriage and family therapists and licensed clinical social workers help military personnel and family members by providing individual, couples and family counseling, and referrals to other services as needed. They can help with communication, conflict resolution, parenting and deployment issues. No referrals are required. Call the Social Work Outpatient Services Clinic at TAMC (2nd Floor, Oceanside, B-Wing) at 433-6606. (The Schofield Barracks Health Clinic has similar services through the Soldier and Family Assistance Center (SFAC)). For further information, please contact Ms. Jan Clark Public Affairs Officer, Pacific Regional Medical Command and Tripler Army Medical Center, at 433-2809.

**7. MILITARY ONE SOURCE CRISES LINE/THE DEFENSE CENTER OF EXCELLENCE (DCOE) OUTREACH CENTER.** The Army must give our Soldiers and family members every opportunity to become aware of the multitude of resources which are available to them. Promoting the Military OneSource Crises Intervention Number and the DCOE Outreach Center Help Line are two ways that Leaders can reinforce the Army's commitment to building resilience, positive life coping skills and well being for our Soldiers and family members. The Army remains committed to make the most of every resource to optimize the health, safety and well-being of its Soldiers, civilians and families. The Military OneSource Crisis Intervention Hotline is a free phone and online service provided by the Department of Defense for Active-Duty Guard and Reserve Service Members (including individual ready reserve members) and their families. Credentialed Consultants offer support and practical solutions 24 hours a day, 7 days a week through phone or online consultation. The Consultant will assess the Caller's needs and provide a referral to Health Care Professionals that can provide face-to-face follow-up counseling. Currently, Soldiers and family members can be provided up to 12 free face-to-face short-term counseling sessions. Military OneSource can be contacted at 1-800-342-9647 (from the US). Outside the US, dial the country code plus 800-342-9647, or call collect from outside the US at 484-530-5908. TTY/TTD for the Hearing Impaired is 800-346-9188, for Spanish, 1-877-888-0727. The website is <http://www.militaryonesource.com>. The Defense Center of Excellence (DCOE) Outreach Center Help Line is also available 24 hours a day, 7 days a week. This Help Line is staffed by Consultants who can serve as an authoritative source of information on psychological health and traumatic brain injury issues. This Outreach Center assists service members, veterans and their families gather information and connect with the agencies needed to promote resilience, recovery and reintegration. For more information, please contact 1-866-966-1020 or <http://www.dcoe.health.mil/resources.aspx>. The HQDA Point of Contact for this information is [G1suicide@conus.army.mil](mailto:G1suicide@conus.army.mil). If you have further questions, please go to the following website: <http://www.armyg1.army.mil/hr/suicide/default.asp>. Further information on the DCOE Outreach Center can be found at <http://dcoe.health.mil/default.aspx>.

**8. NATIONAL SUICIDE PREVENTION LIFELINE AVAILABLE.** The National Suicide Prevention Lifeline is a free, 24-hour crisis intervention hotline (1-800-273-TALK (8255)) and online service ([www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)) provided by the U.S. Department of Health and Human Services, Substance Abuse and Mental Health Services Administration (SAMHSA). The service is available to anyone in suicidal crisis or emotional distress, to include military members and their families including active duty, guard, and reserve service members, individual ready reserve, and individual mobilization augmentees. Credentialed consultants offer confidential support 24 hours a day, 7 days a week through phone or online consultation.

Military OneSource (MOS) <http://www.militaryonesource.com> provides support, information, and referrals to professionally trained consultants on a wide range of issues - from budgeting and investing to relationships and deployment. Additionally, MOS can assist with arranging up to 12 free, face-to-face, short term counseling sessions for soldiers and family members. MOS contact information: from the U.S., 1-800-342-9647; outside the U.S., (country access code) 800-342-9647 (dial all 11 numbers) or call collect from outside the U.S., 484-530-5908; TTY/TTD, 800-346-9188 (hearing impaired); or en Espanol, 1-877-888-0727. For further information, please contact the Army Suicide Prevention office at [g1suicide@conus.army.mil](mailto:g1suicide@conus.army.mil).

**9. MILITARY ONESOURCE (MOS) COUNSELING SESSIONS AVAILABLE.** Military OneSource offers non-medical behavioral health counseling sessions for service members and their families. The counseling sessions apply to face-to face counseling through our Affiliate Providers, Short-Term Solution-Focused Telephonic Consultations, and Online Consultations. Authorization is on a case-by-case basis. For further information, please contact the Military One Source website at [www.MilitaryOneSource.com](http://www.MilitaryOneSource.com) or call 1-800-342-9647. You name it, we can help!

**10. THE FOCUS PROGRAM RESILIENCY TRAINING FOR MILITARY FAMILIES.** FOCUS Announces Services for Army and Air Force Families. During individual family sessions, your family will learn skills to: improve communication; problem solve around family

challenges; identify strategies for dealing with deployment reminders; increase family closeness and enhance mutual support. Training services are free of charge to all military families and confidential sessions are available during family-friendly hours. To set an appointment or for more information, please call: (808)-257-7774 or contact [Hawaii@focusproject.org](mailto:Hawaii@focusproject.org).

**11. SUBSTANCE ABUSE AND THE WORKPLACE: A HARMFUL COMBINATION.** USAG-HI is committed to providing a safe, healthy and drug-free working environment and wants to take this opportunity to remind employees about the importance of working drug free to their safety and that of their co-workers. Some of the potential risks and hazards of workplace alcohol and drug use are obvious, particularly those related to safety. Alcohol and drug use can seriously impair judgment and coordination, which can lead to workplace accidents, injuries and even death. And a person does not need to be an alcoholic or drug addict to create safety hazards. For example, someone who still has alcohol in their bloodstream from drinking before they were on the clock may not be in any condition to work safely. But the problems extend beyond safety. Workplace alcohol and drug use can weaken an organization's ability to operate profitably and productively. It is also associated with lower levels of employee morale—not only that of employees struggling with alcohol or drug problems, but also those who work alongside them. Key to preventing these problems is for all employees to understand that there is help for those struggling with alcohol and drug problems. If you (or someone you know) are struggling to work drug free, call 1-800-662-HELP (1-800-662-4357) or visit [www.findtreatment.samhsa.gov](http://www.findtreatment.samhsa.gov). Other sources of help are available at [www.dol.gov/workingpartners](http://www.dol.gov/workingpartners). Soldiers or family members may contact the Army Substance Abuse Program at the Schofield Barracks Health Clinic, Building 673, on the 1st floor by calling 433-8700 for assistance. In addition, the Employee Assistance Program (EAP) provides confidential, short-term counseling and referral services as a benefit to DA civilian employees. Professionally trained EAP staff can be reached at 655-6047/6046. If you have any questions or concerns, please contact Ms. Catherine Heflin, Employee Assistance Program (EAP) Specialist, Army Substance Abuse Program (ASAP) Building 2091, Kolekole Avenue, Schofield Barracks at 655-6047.

**12. DEFENSE COMMISSARY AGENCY (DeCA) SUPPORTING NATIONAL HEART HEALTH MONTH.** During the month of February the commissaries will be supporting the American Heart Association's National Heart Health Month. Please see the flyer attached to the end of this Bulletin for full information or contact Ms. Freda Tuauu at [freda.tuauu@deca.mil](mailto:freda.tuauu@deca.mil).

### **C. SPECIAL PROGRAMS/OPPORTUNITIES FOR SOLDIERS AND CIVILIANS**

**1. INTERESTED IN SPECIAL FORCES?** Special Forces Recruiting is looking to find all highly-motivated E3 – E7 and YG 2009 1LTs that are interested in Special Forces. Special Forces are the Nation's elite combat force. To learn how you can become one of the nation's best, please contact our office at (808) 655-4397, (DSN - 315-455-4397) FAX: (808) 655-5808 or you can email us directly at [SFHawaii@usarec.army.mil](mailto:SFHawaii@usarec.army.mil), and you can visit our Facebook page at <http://www.facebook.com/USArmySpecOpsRecruiting.Hawaii>. Our office is located at the Schofield Barracks Aloha Center, BLDG 690, 3rd Floor, Room 3G. We offer unclassified briefings every Wednesday at 1200 and 1530 at our office. Are you ready? For further information, please contact SFC Randall Howard, NCOIC, at [Randall.Howard@usarec.army.mil](mailto:Randall.Howard@usarec.army.mil), or recruiters SFC Aaron Martin at [Aaron.Martin@usarec.army.mil](mailto:Aaron.Martin@usarec.army.mil), or SFC Noah Burkham at [Noah.Burkham@usarec.army.mil](mailto:Noah.Burkham@usarec.army.mil).

**2. INTERESTED IN ARMY CID?** Are you interested in a career as a Special Agent (SA) with the United States Army Criminal Investigation Command (CID)? If so, please contact SFC Feiloakitau at the 102nd MP DET (CID) at 808-655-1989. For additional information and prerequisites, please visit [www.CID.army.mil](http://www.CID.army.mil).

### **D. SOLDIER/FAMILY/CIVILIAN EDUCATION ASSISTANCE**

**1. COLLEGE REGISTRATION.** On 3 December 2012, the on-post college registration for the winter term will begin at the Schofield Barracks Army Education Center and the Ft. Shafter/Tripler Education Complex. Registration will continue through 11 January 2013. College classes will begin on 7 January 2013 and end on 25 March 2013. For further information, please contact Mr. Jeffery Jones at 655-0800.

**2. FREE COMPUTER LITERACY TRAINING AVAILABLE.** Operation Life Transformed, a 501c Public Charity, is offering free scholarships for computer literacy courses to all active duty military, military spouses, war-wounded caregivers and transitioning vets, included National Guard and Reserves. For more information or to apply for a scholarship please visit <http://lifetransformed.org>. Fill out the applications forms and all other paperwork and forward to [students@lifetransformed.org](mailto:students@lifetransformed.org). For further information on this program, please contact the Military One Source website at [www.MilitaryOneSource.com](http://www.MilitaryOneSource.com) or call 1-800-342-9647.

**3. TESTING SERVICES.** The Schofield Barracks Army Education testing center offers a variety of military tests, such as the AFCT, AFAST, DLPT, DLAB, and TABE. Testing is a great way to enhance skill levels to further career advancement. All Army personnel tests requests require a DA Form 4187 (Personnel Actions Form) command verification approval, and are scheduled by appointment only by contacting the testing center directly. The testing center, located in Bldg. 560, Yano Hall, 2<sup>nd</sup> floor, is open M – F; hours vary by day. For further information, please call Ms. Wanda El-Orm at 655-9776.

**4. SPOUSE TUITION ASSISTANCE AVAILABLE.** Great news for our military spouses! Spouse Tuition Assistance (TA) through the Career Advancement Account (ACC) Program is offered for all branches according to the following classifications: legal spouses of



military service members with a minimum of one year remaining on Active Duty are eligible for the Program. This includes spouses of active duty service members, Coast Guard deployed with the Navy, Active/Guard Reserve (AGR), and Reserve Component service members (Guard and Reserve) called to active duty for a year or more. TUI University's spouse program is 6 + 2, meaning, spouses will take six classes using TA and receive two free classes for a total of eight classes within a 24 month period. The ACC program is administered by the AI Portal. To familiarize yourself with the website and the program's procedures go to: <https://aiportal.acc.af.mil/mycaa>. For further information, please check the website at <http://www.tuiu.edu> or call 1-800-375-9878.

**5. CIVILIAN EDUCATION SYSTEM.** Transformation of the Army begins with educating the Army's leaders. The Civilian Education System (CES) is a progressive and sequential leader development program that provides enhanced leader development and education opportunities for the Army Civilian Corps (ACC) throughout their careers. Army civilians will become multi-skilled civilian leaders of the 21st Century who personify the warrior ethos in all aspects, from war-fighting support to statesmanship, to business management. Apply today and keep your career rolling. Courses are available for all grades. Some courses consist of only dL and can be accessed from your workstation. Please go to the Army Management Staff College (AMSC) homepage: <http://www.amsc.belvoir.army.mil>. Be sure to open the tab "Academics" to review the specific courses available to the ACC. If you've already completed the courses or received credit, this information may not apply. For further information, please contact the AMSC Website, Registrar's Office, at [amscregistrar@conus.army.mil](mailto:amscregistrar@conus.army.mil) or (703) 805-4461.

**6. EDUCATION CENTER ASSESSMENTS OF CIVILIAN TRANSCRIPTS.** Hawaii's Army Education Center personnel will be happy to assist Soldiers in assessing civilian education transcripts for promotion points, OCS, and other requirements; however, we will only accept OFFICIAL transcripts, copies of OFFICIAL transcripts, OFFICIAL grade reports or copies of OFFICIAL grade reports. Soldiers who will be requiring these assessments need to plan ahead to ensure they have the proper documents in hand prior to coming to the Education Center(s) to request these assessments. For further information, please contact the SBEAC Receptionist's Desk at 655-0800.

**7. ARMY CONTINUING EDUCATION SYSTEM (ACES) LEARNING RESOURCE CENTERS/COMPUTER LABS (LRC/CL).** The ACES in Hawaii operates two LRCs/CLs, one at the Schofield Barracks Army Education Center (SBAEC) in Bldg 560, Yano Hall, 2d Floor, and one at its education sub-center located in the Ft. Shafter/Tripler Education Complex (FS/TEC), Bldg. 102, at the Tripler Army Medical Center. The hours of operation for the LRC/CL at the SBAEC are Monday – Friday, 0800 – 1700, and Monday – Friday, 0900 – 1200 and 1230 – 1400 at the FS/TEC. Both facilities are available for use by Soldiers, adult family members, and other eligible users. For further information, call 655-0407 (SBAEC) or 433-4159 (FS/TEC).

**8. NATIONAL TESTING CENTERS.** In partnership with military education centers on Oahu, Hawaii Pacific University (HPU) has established five on-base National Testing Centers located at Hickam AFB, Pearl Harbor Naval Station, Kaneohe Marine Corps Base, Fort Shafter/Tripler Education Complex and the Schofield Barracks Army Education Center. These centers offer all 34 e-based CLEP exams, and results are available as soon as an exam is completed. Exams are free to all active-duty military service members, reservists, Coast Guard, National Guard and spouses and civilian employees of the Air Force Reserve, Air National Guard, Army National Guard, Army Reserve and Coast Guard. Active-duty family members, military retirees, and DOD civilians are also eligible to take the exams at a cost of \$90 each (a \$40 savings over taking a paper-based exam.) HPU also offers 37 DSST exams, which are free for anyone who is funded for CLEP exams. DOD civilians may take these exams at a cost of \$90 per exam. Additionally, HPU offers computer-based certification exams, such as NREMT, AMT, PTCB, CompTIA, Cisco and many others to on-post/base service members. The exam prices vary by exam and eligible personnel have the opportunity to be reimbursed for licensure and certification tests under the Montgomery GI Bill. A full listing of exams available at all HPU military testing sites may be viewed at [www.pearsonvue.com/military/exams](http://www.pearsonvue.com/military/exams). Exams are given on Mondays and Wednesdays at Hickam AFB, Tuesdays and Thursdays at Pearl Harbor, Tuesdays and Fridays at Schofield Barracks, Thursdays at Kaneohe Marine Corps Base and Fridays at the Fort Shafter/Tripler Education Complex. You can schedule exams by e-mailing the name of the exam, location, time and date desired to [mcp\\_clep@hpu.edu](mailto:mcp_clep@hpu.edu). (mcp [underscore] clep, etc.). For additional information, please call Mr. Dave Terry at (808) 543-8056 or email [dterry@hpu.edu](mailto:dterry@hpu.edu).

**9. NATIONAL TESTING CENTER (NTC) HOURS.** The NTC hours of operation at the Schofield Barracks Army Education Center are Tuesdays, 0800 – 1800, with the last exam beginning no later than 1630, and Fridays, 0800 – 1330, with the last exam beginning no later than 1330. For further information, please contact the Hawaii Pacific University at (808) 687-7024/7025.

**10. 9<sup>TH</sup> MISSION SUPPORT COMMAND (MSC), EDUCATION SERVICES OFFICE WEEKLY SCHEDULE.** Please see the flyer attached to the end of this Bulletin for the College Representatives Weekly Schedule for MSC. For further information, please contact Mrs. Judith F. Champaco, MESI Contractor, Admin Services Manager, USAR Theater Support Group, US Army, Pacific, 1557 Pass Street, Fort Shafter at 438-1600, ext. 3298 or [judith.f.champaco.ctr@mail.mil](mailto:judith.f.champaco.ctr@mail.mil).

**11. 2013 BASIC SKILLS PROGRAM COURSES SCHEDULE AVAILABLE.** The 2012 January – December Schedule for Basic Skills Program Courses and the Registration form for these courses is available on the flyer attached to the end of this Bulletin. For further information, please contact Dr. Marsha D. Wellein, Army Reserve Regional Director of Education, Pacific & Asia, 9th Mission Support Command, TSG at 438-1600 X 3176 or [Marsha.D.Wellein.Civ@Mail.Mil](mailto:Marsha.D.Wellein.Civ@Mail.Mil).

**12. AMERICAN MILITARY UNIVERSITY (AMU) REPRESENTATIVE.** Mr. Chuck Alsleben, the AMU representative, now has office hours at the SBAEC, Bldg. 560, Yano Hall, 2d Floor, Room 202 on Wednesdays and Thursdays from 0900 – 1500. For more information, please contact Chuck at (808) 384-7172 or by e-mail at [calsleben@apus.edu](mailto:calsleben@apus.edu).

13. UNIVERSITY OF PHOENIX (UOP) ONLINE REPRESENTATIVE AVAILABLE. Ms. Christine Bush, the University of Phoenix (UOP) online representative, visits the Schofield Barracks Army Education Center (SBAEC), Bldg. 560, Yano Hall, 2d Floor, Rm. 216, on Fridays from 0900 – 1500. Ms. Bush may also be reached at (808) 352-6290. For further information, please contact Ms. Chrissy A. Morris, Director, SBAEC, at 655-4444.

14. COASTLINE COMMUNITY COLLEGE. California Community College is an LOI (Letter of Intent) school in GoArmyEd offering online and non-online courses toward associate degrees. Only 12 credits are required for residency, with no application or enrollment fees. Visiting school representatives are: Schofield Barracks on Fridays 0830 – 1430, contact Ms. Gloria Lawson at email [glawson@coastline.edu](mailto:glawson@coastline.edu) or call (808) 222-9179. Tripler Army Medical Center on 2nd and 3rd Mondays, 1000 – 1300, Army Reserve Center at Ft. Shafter Flats each Thursday (except 1st week of the month) 1100 – 1300, contact Ms. Ann Choi at [achoi@coastline.edu](mailto:achoi@coastline.edu) or (808) 675-8954. See <http://military.coastline.edu> and click on Army. A spouse program also available with reduced tuition and low cost textbooks.

15. UNIVERSITY OF OKLAHOMA (OU) COUNSELOR AVAILABLE (Updated 3/12/2012). Ms. Mary Keller, a counselor for OU, conducts office hours the second Thursday of each month, from 1300 – 1600 at the Schofield Barracks Army Education Center, Bldg 560, Yano Hall, 2d Floor, Rm. 202. Anyone who is interested in OU's graduate programs may call Ms. Keller at (808) 449-6364.

16. ASHFORD UNIVERSITY (AU) COUNSELOR AVAILABLE. Ms. Mary Papillion, a counselor for AU, conducts office hours every Tuesday, from 0900 – 1630, at the Schofield Barracks Army Education Center, Bldg 560, Yano Hall, 2d Floor, in Room 202. Anyone who is interested in AU's programs may contact Ms. Papillion at (808) 354-2555 or by e-mail at [mary.papillion@ashford.edu](mailto:mary.papillion@ashford.edu).

17. THOMAS EDISON STATE COLLEGE REPRESENTATIVE AVAILABLE AT SBAEC (Updated 3/12/2012). Ms. Nicole Crouch the Thomas Edison State College (TESC) military counselor, visits the SBAEC, Bldg. 560, Yano Hall, 2d Floor, Room 216, every Tuesday and Wednesday from 0930 – 1330. She may also be reached at (808) 295-3301 or [ncrouch@tesc.edu](mailto:ncrouch@tesc.edu). For further information on TES programs, please visit [http://www.tesc.edu/military\\_programs\\_home.php](http://www.tesc.edu/military_programs_home.php) or email Ms. Marte to make an appointment.

18. CENTRAL MICHIGAN UNIVERSITY MASTER OF SCIENCE IN ADMINISTRATION PROGRAM AVAILABLE. Central Michigan University Offers a 36 credit hour Master of Science in Administration degree with concentrations in: General, Health Service, Human Resources, International Public Administration, Information Resource Management and Leadership. A degree can be completed in 18 months or less. For further information, call Mr. Jason Sullivan (808) 624-3939, or email [schofield.barracks@cmich.edu](mailto:schofield.barracks@cmich.edu) for more information or to register. Additional information is available from Ms. Ranell Savellio, Program Administrator, Central Michigan University, Tripler Army Medical Center (808) 782-1541, or email [hiron1r@cmich.edu](mailto:hiron1r@cmich.edu).

## **E. SOLDIER/FAMILY/CIVILIAN EMPLOYMENT ASSISTANCE**

1. EMPLOYMENT ORIENTATION. This orientation is the first step to helping you find the job you want! Learn how to prepare for our job search process. Get employment information on federal, state, private sector and staffing agencies. See the reference materials, job listings, computers, etc., available for use at the Army Community Service employment resource area. A company representative may also be attending and speak with spouses on job vacancies. Workshops are held on Fridays, 0900 – 1030 at Army Community Service (ACS), Schofield Barracks. Register on line at <http://www.mwrarmyhawaii.com/>, or call 655-4227.

2. WORK AND CAREERS WEBSITE. Need help in your job search process? Are you wondering how to market your skills and abilities? Explore the following websites – <http://www.militaryspousejobsearch.org> and <http://www.myarmylifetoo.com> – to learn jobs search techniques, resume writing tips, and obtain information on the Army Spouse Employment Partnership. For additional help, please contact the Army Community Service (ACS) office at 655-4227.

3. ONLINE VIRTUAL CAREER FAIR SCHEDULED. Veterans Recruiting Services will host a Virtual Career Fair on 27 February 2013 from 1300-1600 EST. This event will focus on transportation and logistics careers. The Department of Transportation, FAA, TSA, General Motors, Penske, Waste Management, and Pepsi will participate. For Registration information please see the flyer attached to the end of this Bulletin or contact Mr. Kevin O'Brien at (215) 525-5776 or [kobrien@veteranrecruiting.com](mailto:kobrien@veteranrecruiting.com).

## **F. SOLDIER/FAMILY FINANCIAL ASSISTANCE**

1. FINANCIAL PLANNING CLASSES – MAKE YOUR MONEY WORK FOR YOU! Army Community Service's Financial Readiness Program offers financial planning classes in such areas as Money Management, Credit, Car Buying, Home Buying, Investing, TSP and Retirement, Identity Theft, Financial Planning for Deployment, Money and Divorce, Understanding Insurance and Financial Scams. Classes are offered at ACS Schofield Barracks or schedule a class of your choice for your unit. For further information, please contact Ms. Robin Sherrrod, Financial Readiness Program Manager, at 655-1708 or email [robin.m.sherrrod.civ@mail.com](mailto:robin.m.sherrrod.civ@mail.com).

2. FINANCIAL COUNSELING. Army Community Service's Financial Readiness Program provides one-on-one counseling to Soldiers and Family Members. Topics for discussion include credit repair, consumer affairs and complaints, budget/spending plan, identity

**BULLETIN 13 – 2 24 JAN 13**

theft, car and home buying, investing, Insurance, TSP and Retirement. ACS Financial Readiness can assist in remedial, preventive and productive financial counseling. Schedule an appointment to meet personally with an ACS Personal Financial Specialist at 655-4227.

*[original signed]*

**ROBERT M. STEPHENS, Ph.D.**  
Garrison Director of Human Resources

**DISTRIBUTION**  
Electronic Media



# I Need Assistance With...Directory

3 Jul 2012

SB = Schofield Barracks  
 FS = Ft. Shafter  
 AMR = Aliamanu Military Reservation  
 HMR = Helemano Military Reservation  
 TAMC = Tripler Army Medical Center  
 WAAF = Wheeler Army Air Field

**Army Community Service**  
 Schofield Barracks 655-4ACS(4227) / Toll Free 1-877-406-2148  
 Fort Shafter Outreach Ctr. 438-4ACS(4227) / Survivor Outreach Services 438-4ACS(4227)  
 Soldier & Family Assistance Center 655-7171

**Military & Family Life Consultant (MFLC) 222-7088**  
**Child & Youth Behavioral MFLC**  
 SB 228-9160 / 351-4571 / 221-3910 FS 220-7323 AMR 366-4694

**MWR Website**  
<http://himwr.com>

**USARPAC Website**  
[www.usarpac.army.mil](http://www.usarpac.army.mil)

**Military OneSource 1-800-342-9647**  
[www.militaryonesource.com](http://www.militaryonesource.com)

## EMERGENCY

Military Regional Dispatch Center (RDC) for Military Police, Fire Department or Ambulance 471-7117

Military Directory Assistance 449-7110  
 Military Operator 449-1110

Tripler Army Medical Center  
 Emergency Rm 433-6629  
 Emergency 911

Military Police  
 SB 655-5555  
 FS 438-7114  
 Emergency 911

Fire Department, Federal  
 471-7117  
 Emergency 911

American Red Cross  
 SB 655-4927  
 TAMC 433-6631  
 24 Hrs 1-877-272-7337 AER non-duty hrs

Suicide & Crisis Hotline (808) 832-3100 HI State  
 Suicide Prevention Hotline 1-800-273-TALK (8255) National  
 1-800-SUICIDE (784-2433) VA

Victim Advocacy Program  
 624-SAFE(7233)

## Legal Assistance Office on Post

Power of Attorney, Wills  
 SB 655-8607 / 08 FS 438-2627  
 Tax Assistance Office  
 SB 655-1040 FS 655-1040

## Legal Aid Society

Affordable Lawyers 536-4302

## Installation Access Pass

Installation Access Pass Office  
 SB 655-1620

## Parenting / Child Care

ACS New Parent Support Program  
 SB 655-0662 / 40, Bldg 647  
 Family Advocacy Prevention Ed SB 655-0669 / 13, Bldg 647

Child, Youth & School Services

CYS Parent Central Services  
 SB 655-5314/8380  
 AMR 438-1963/833-5393  
 Kids on Site 655-8628  
 Child Development Centers  
 SB 655-7106 HMR 653-0724  
 SB Peterson 655-1569/1570  
 SB Bowen 655-5293  
 FS 438-1151 AMR 833-5102  
 Family Child Care, SB 655-8373  
 School-Age Youth Centers  
 SB 655-6476 HMR 653-0717  
 FS 438-1487 AMR 833-4932  
 Middle School/Teen Centers  
 SB 655-0451 AMR 833-0920  
 SB Bennett Youth Ctr. 655-0451  
 Youth Sports  
 SB 655-6465 AMR 836-1923  
 SKIES 655-9818

Exceptional Family Member Prog  
 ACS SB 655-4777 FS 438-1961  
 TAMC 433-4441

Child & Adolescent Assistance Ctr.  
 SB 433-2778 ext 363  
 TAMC 433- 6418 Child Psychiatry  
 TAMC 433-1323 Child Psychology

## Basic Needs

Military ID Cards / AG ID Cards  
<http://rapids-appointments.dmdc.osd.mil>  
 SB 655-1272 FS 438-1757

Military Passport / Citizenship  
 655-7182 [www.travel.state.gov](http://www.travel.state.gov)

WIC  
 Wahiawa Office 622-6458  
 Honolulu Office 586-4761

## Health Care

Tripler Army Medical Ctr. Information Center  
 433-6661 / 6662 / 6663  
 Central Appointment System 433-2778  
 Online services <http://www.tricareonline.com>

U.S. Army Health Clinic, Schofield Barracks  
 Online services <http://www.tricareonline.com>  
 Dial 433-2778 plus extension number listed  
 Primary Care  
 Family Practice Appt ext 12  
 Family Practice Patient Assistance ext 3111  
 Family Practice Allergy/Immunization 3113  
 Pediatrics Appt ext 1, ext 2  
 Pediatrics Patient Assistance ext 312  
 OB/GYN Appt ext 3, ext 4  
 Troop Medical Clinic ext 322  
 Troop Medical Clinic Annex ext 321  
 Aviation Medicine Clinic Appt ext 323  
 Deployment Health Clinic Appt ext 321  
 Warrior in Transition Clinic Appt ext 331  
 Specialty Clinics  
 Acute Care Clinic SB, 433-8850, M-F 7a.m.-8p.m. / S&S 8a.m.-7p.m.  
 Audiology/Hearing Conservation ext 381  
 Occupational Health 433-8391  
 Occupational Therapy ext 351  
 Orthopedics/Podiatry/Cast Clinic ext 351  
 Optometry ext 3821  
 Physical Exam ext 326  
 Physical Therapy (PT): Main ext 352  
 Warrior in Transition PT: ext 333  
 SB Army Public Health Nurse Clinic ext 384  
 Other Services  
 Pharmacy (Call-in-Refill ext 301, Dispensing Window ext 302, Clinical Pharmacist in Family Practice 433- 8160)  
 Laboratory 433-8303  
 Radiology 433-8355  
 Customer Relations  
 SB 433-2778 ext 391  
 TAMC 433-6336  
 Health Benefits Advisor:  
 SB Health Clinic 433-2778 ext 392  
 TAMC 433-3422

TRICARE  
 TRIWEST Customer Service 1-888-874-9378  
[www.triwest.com/OnlineCare](http://www.triwest.com/OnlineCare)

## Financial

Army Emergency Relief (AER)  
 SB 655-4ACS(4227)  
 FS 438-4ACS(4227)

Non-duty Hrs AER Emergency:  
 American Red Cross  
 1-877-272-7337

Financial Questions  
 ACS 655-4ACS(4227)

125<sup>th</sup> Financial Management Co.  
 Customer Service  
 655-1244

Defense Military Pay Office  
 FS 438-1875

## Pets

Veterinary Needs  
 SB 655-5889 FS 433-2271  
 Off Post 24 Hr 484-9070

MWR Pet Kennel  
 368-3456

## Abuse/Neglect

Child Abuse / Neglect Reporting  
 Military Police  
 SB 655-7114 FS 438-7114

State Child Protective Services (CPS) 832-5300

Domestic Violence and Sexual Assault  
 24/7 Response 624-7233(SAFE)

Family Advocacy  
 SB (ACS) 655-4779  
 SB (Clinic) 433-8579  
 TAMC 433-6606

## Housing / Relocation

Island Palm Communities (Leased housing on-post)  
 North Regional Leasing Office 275-3700 (SB, HMR)  
 South Regional Leasing Office 275-3800 (FS, AMR, TAMC)

Joint Personal Property Shipping Office (JPPSO)  
 Household Goods Inbound and Outbound 473-7750

DOL Personal Property & Transportation (PP&T)  
 PCS Household Goods Storage & Outbound Transp. 655-1868, Bldg 750  
 Deployment Household Goods Storage 655-1868, Bldg 750

ACS Relocation Assistance & Lending Closet  
 SB 655-4ACS(4227) FS 438-4ACS(4227)

## Schools

HI State Dept of ED.  
 Central Oahu District  
 627-7478

USAG-HI School Liaison Office  
 655-8326  
 School Behavioral Health Team  
 TAMC 433-1264

## Marital / Family / Individual

Warrior Behavioral Health Service 433-2778 ext 361, Bldg 687, SB  
 Concussion Clinic (TBI) 433-8199 ext 37, Bldg 672, SB

SB Family Member Assistance Center 433-2778 ext 362, Bldg 681  
 SB Child Assistance Center 433-2778 ext 363, Bldg 681, SB

Family Life Chaplain  
 North Community 655-9355 / Family Life Center 655-6646  
 South Community 839-2413 / 833-6831

Garrison Chaplain 655-9307  
 SB Main Post Chapel 655-9307  
 After Duty Hours Chaplain Reached through IOC: 656-3272

Army Substance Abuse Program (ASAP) Front Desk 655-9113  
 Prevention Coordinator 655-4655  
 Installation Biochemical Testing Coordinator 655-0648  
 ASAP Clinic & Counseling Service 433-8700  
 Adolescent Substance Abuse Counseling Services 655-9944  
 Risk Reduction Coordinator 655-0996  
 Suicide Prevention Program Specialist 655-9105  
 Employee Assistance Program (EAP)  
 EAP Coordinator 655-6046 EAP Specialist 655-6047

Families Overcoming Under Stress (FOCUS) 257-7774



# ASAP PREVENTION

## UPCOMING EVENTS

DATE	TIME	LOCATION	TITLE	TOPIC
10-14 Dec	09-1600	Bldg 2091/Bldg 896	Basic UPL Course	UPL Initial Certification
18-19 Dec	09-1600	Bldg 896	Prime for Life	Prevention Education
20 Dec	09-1500	Bldg 896	ACE-SI	Suicide Prevention
03 Jan	09-1500	Bldg 896	ACE-SI	Suicide Prevention
07 Jan	09-1100	Bldg 2091	Advanced UPL Course	UPL Re-certification
23-24 Jan	09-1600	Bldg 896	Prime for Life	Prevention Education
24 Jan	09-1500	Bldg 896	ACE-SI	Suicide Prevention
28 Jan - 01 Feb	09-1600	Bldg 2091/Bldg 896	Basic UPL Course	UPL Initial Certification
04 Feb	09-1100	Bldg 2091	Advanced UPL Course	UPL Re-certification
07 Feb	09-1500	Bldg 896	ACE-SI	Suicide Prevention
14 Feb	13-1430	SGT Smith Theater	Valentine's Special	Alcohol, Drugs and STDs

Updated: 24 January 2013

POC: johnny.miller5@us.army.mil

# VIRTUAL CAREER FAIR

Transportation & Logistics

February 27, 2013

1-4 PM EST

## Why Virtual?

- We bring the career fair to you
- Explore opportunities nationwide
- Save time, money, energy
- Free to register and participate

## How does it work?

- You register [www.veteranrecruiting.com](http://www.veteranrecruiting.com)
- You build a profile
- Upload your resume
- Research the employers
- View/apply for jobs
- Chat with recruiters in their booths
- Join from anywhere with an internet connection
- Employers will set up follow up interviews

## Partial Employer List

- Department of Transportation
- FAA
- TSA
- GM
- Penske
- Waste Management
- Pepsi
- Employers will set up follow up interviews

More than 15,000  
hired since 2011

## VISIT EMPLOYER BOOTHS



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PARTICIPATE FROM ANYWHERE WITH A COMPUTER



REGISTER TODAY FOR YOUR CHANCE TO WIN

WIN  
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**BACK TO  
SCHOOL!**

## Registration for Fall Classes

Starts July 9<sup>th</sup>

Classes Start August 6<sup>th</sup> / 7<sup>th</sup>

### Pueo

Parent Participation Preschool is now called Pueo (Hawaiian for owl). Pueo is a foundational program in which they are introduced to a more structured learning environment which supports the children's need for independence. Classes will run Mondays and Wednesday 9:00 to 11:00am. Ages are 2 1/2 to 3 1/2 years old. This is a Parent Participation class therefore all parents are required to be in class with their child. No younger siblings are allowed in the class and no respite care will be provided. If you have more than one child please make arrangements ahead of time.

Price \$70.00 per month



Price \$120.00 per month

### Honu

Wheeler ASYMCA will now be offering Honu (Hawaiian for turtle) or our Kinder Prep class. In Honu children are inspired to work independently, to explore academics, to use their creativity, and to learn the importance of a daily routine. Classes will run Tuesdays and Thursdays from 8:30 to 11:30am. Ages are 3 1/2 to 4 1/2 years old. This is a not a parent participation class but the parents are required to stay on the Wheeler Branch premises. You are more than welcome to come sit in the lobby at the main office. If you have a younger child you may bring them to play as long as you clean up before you go. No siblings are allowed in the class and no respite care will be provided.

Price \$120.00 per month



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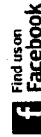
**Please Come In and Register Today!**

Any questions please contact our office

**Armed Services YMCA Wheeler Branch**  
1262 Santos Dumont, Wahiawa, HI 96786  
(808) 624-5645



Find us on  
Facebook



**Please Come In and Register Today!**

Any questions please contact our office

**Armed Services YMCA Wheeler Branch**  
1262 Santos Dumont, Wahiawa, HI 96786  
(808) 624-5645

Email: [wheeler@asymcahi.org](mailto:wheeler@asymcahi.org) / Facebook: wheelerasymca

Email: [wheeler@asymcahi.org](mailto:wheeler@asymcahi.org) / Facebook: wheelerasymca



# NEWS RELEASE

## Defense Commissary Agency

Public Affairs

1300 E Avenue • Fort Lee, VA 23801-1800

Tel: (804) 734-8000, Ext. 8-6105 DSN: 687-8000, Ext. 8-6105

FAX: (804) 734-8248 DSN: 687-8248

[www.commissaries.com](http://www.commissaries.com)

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**Release Number:** 7-13  
**Date:** January 17, 2013  
**Contact:** Kevin L. Robinson, public affairs specialist  
**Tel.:** (804) 734-8000, Ext. 4-8773  
**E-mail:** [kevin.robinson@deca.mil](mailto:kevin.robinson@deca.mil)

## Your Commissary Celebrates Heart Healthy Promotions in February

*By Sallie Cauthers,  
DeCA marketing and mass communication specialist*

**FORT LEE, Va.** – In support of the American Heart Association’s National Heart Health Month, your commissary offers shoppers a myriad of special events and in-store promotions highlighting health, nutrition and great savings.

“Take a look around your commissary in February and you’ll find what we call healthy ‘bundling’ promotions,” said Chris Burns, DeCA sales director. “Companies are combining their efforts to offer shoppers even better savings. An example of this is having name-brand breakfast cereals positioned next to fresh fruit.”

Throughout February, DeCA’s industry partners – vendors, suppliers and brokers – are collaborating with commissaries to offer discounts beyond everyday savings. Overseas stores may have substitute events for certain promotional programs. Customers are asked to check their local commissary for details on dates and times for the following promotions:

- With their “**Build a Heart Healthy Pantry**” promotion, Quaker and Naked Juice encourage shoppers to stay on the right path for a “tip-top ticker.” Pamphlets about Quaker and Naked Juice products, along with coupons and recipes, will be available. Their exclusive savings website, [www.quakermilitary.com](http://www.quakermilitary.com), will highlight heart healthy recipes and additional educational information. This promotion runs throughout February.



- The **“Just Add Milk”** promotion by General Mills (Big G) features high-value coupons offered on Big G cereals. A coupon for free milk is available with multiple purchases. This event runs Feb. 7-20.
- Unilever and Advantage Sales, LLC, will sponsor its fourth annual **“Focus on Fitness”** contest, Feb. 7-20. The purchase of any Unilever Brand contributes to the wellness of military installations by helping them move closer to winning healthy rewards. More than 75,000 in-store coupon flyers will be distributed, offering \$6 in savings per flyer. The winning military installations will be awarded more than \$40,000 in wellness prizes that support fitness and healthy lifestyles.
- The J.M. Smucker Company and their broker, Overseas Service Corporation, are running the 8th Annual **“Serving Our Country’s Finest”** event, Feb. 21-March 6. Many J.M. Smucker brands will be featured, and OSC will hand out more than 400,000 free military calendars to shoppers. The calendars feature high-value coupons and recipes.
- ConAgra Foods will feature the **“Ready-Set-Eat: Free Groceries for a Year!”** event, Feb. 7-March 6. Shoppers can receive coupon booklets featuring convenient meal solutions and up to \$10 in savings. Customers can also visit [www.conagracommissarydeals.com](http://www.conagracommissarydeals.com) where they can enter to win the grand prize of free commissary groceries for a year. Shoppers can enter by signing up for the ConAgra Foods Commissary Deals monthly e-newsletter or referring their fellow commissary shoppers to sign up. Shoppers who sign up will also get a high value “thank you” coupon to redeem in their commissary.
- Dixon Marketing will sponsor their **“15th Multi-Brand Heartfelt”** event, Feb. 7-March 6. Giveaways include: 100 \$50 commissary gift cards, one \$1,500 scholarship for military children, high-value coupons to enhance shopper savings, and 500,000 in-store flyers with worldwide circulation. Shoppers automatically qualify for the opportunity to receive one of 100 \$50 commissary gift cards by registering online at [www.familymedia.com/dmi](http://www.familymedia.com/dmi).

“Your commissary offers great savings every day of the year!” Burns said. “The Defense Commissary Agency does everything in its power to keep your savings high and prices low. Never forget that your commissary is worth the trip!”

**-DeCA-**

**About DeCA:** *The Defense Commissary Agency operates a worldwide chain of commissaries providing groceries to military personnel, retirees and their families in a safe and secure shopping environment. Authorized patrons purchase items at cost plus a 5-percent surcharge, which covers the costs of building new commissaries and modernizing existing ones. By shopping regularly in the commissary, patrons save an average of 30 percent or more on their purchases compared to commercial prices – savings amounting to thousands of dollars annually. A core military family support element, and a valued part of military pay and benefits, commissaries contribute to family readiness, enhance the quality of life for America's military and their families, and help recruit and retain the best and brightest men and women to serve their country.*

### **Stay Connected to Your Commissary Benefit**

COMMISSARIES.COM: Visit [www.commissaries.com](http://www.commissaries.com) to learn more about the Defense Commissary Agency: check out the latest news, find a store near you, see what's on sale, create a shopping list, learn of food and product recalls, scan employment opportunities, read frequently asked questions, submit a customer comment form online through DeCA's Your Action Line and more.

COMMISSARY CONNECTION: Stay connected with the latest news about your most valued benefit, Hot Links to additional savings, shopping sprees, contests, commissary promotions, events and more, go to [www.commissaries.com/subscribe.cfm](http://www.commissaries.com/subscribe.cfm) and subscribe to the Commissary Connection newsletter.

FACEBOOK: Visit [www.facebook.com/YourCommissary](http://www.facebook.com/YourCommissary), DeCA's Facebook page, where you can post comments and share news, photos and videos.

YOUTUBE: To see DeCA's latest videos, visit [www.youtube.com/DefenseCommissary](http://www.youtube.com/DefenseCommissary).

TWITTER: To see DeCA's latest "tweets," visit [www.twitter.com/YourCommissary](http://www.twitter.com/YourCommissary).

FLICKR: To see DeCA's latest photographs, visit <http://www.flickr.com/photos/commissary/>.

MILPAGES: To see news about DeCA on this forum for members of the U.S. military, their families and supporters, visit [www.milpages.com/pages/defense-commissary-agency/](http://www.milpages.com/pages/defense-commissary-agency/).